

# **HUMAN RIGHTS AND ESG REPORT**

2023

# LETTER FROM OUR SENIOR MANAGEMENT LEADERSHIP

During 2023, our corporate, regional, and field employees continued to focus on delivering high quality services on behalf of our government agency partners and achieving operational excellence across all our service lines. As a company, we have also remained committed to advancing our company's Environmental, Social and Governance (ESG) objectives.

The publication of our sixth annual Human Rights and ESG Report highlights our continued commitment to respecting the human rights and improving the lives of those entrusted to our care. To reinforce this important commitment, we have continued to enhance our Board committee structure by adding a standing committee to oversee Health Services, in addition to the three ESG-related committees we established in 2022.

Our 2023 Human Rights and ESG Report includes enhanced disclosures related to our Board oversight of human rights and ESG matters, employee diversity and training programs, corporate governance, and environmental sustainability, including updated metrics and statistics, in accordance with the Universal Standards of the Global Reporting Initiative (GRI). The report also reinforces our commitment to providing enhanced rehabilitation and post-release support services through our award-winning GEO Continuum of Care® (CoC) program. During 2023, our CoC facilities delivered approximately 4.6 million hours of enhanced rehabilitation programming, and our

academic, vocational training, substance abuse treatment, behavioral treatment, and postrelease support programs achieved important completion milestones.

In addition to the annual publication of our ESG and Human Rights report, we have undertaken several other important initiatives.

In the first half of 2024, GEO published its first annual Diversity, Equity, and Inclusion (DEI) Report, which represents an important step in our company's ESG journey. This report reinforces our company's commitment to cultivating a diverse workforce that is reflective of the communities we operate in and the populations we serve. It also represents our commitment to providing high-quality services that are inclusive and sensitive to the needs of those entrusted to our care.

In late 2024, we expect to complete a review of our Global Human Rights Policy and to incorporate the findings of our 2022 Human Rights Due Diligence process.

For over 30 years, we have been a trusted service provider to government agencies in the United States and internationally, delivering innovative private sector solutions that help meet public sector challenges. We are proud of our collective success, which is underpinned by the dedication of our employees, and we look forward to continued engagement with our diverse stakeholders as we pursue our ESG goals and aspirations.



George C. Zoley

Executive Chairman



Brian R. Evans
Chief Executive Officer

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# ABOUT THIS REPORT AND FORWARD-LOOKING INFORMATION

# **ABOUT THIS REPORT**

GEO's sixth annual Human Rights and ESG Report addresses the company's aspirational goals as a leading government services provider. We recognize that our approximately 18,000 employees are not always able to achieve their best efforts and our company's desired best outcomes. As such, we are committed to continuous improvement in the areas of human rights, environmental, social and governance activities. The report references the UN Guiding Principles on Business and Human Rights and has been prepared with reference to the 2021 Universal Standards of the Global Reporting Initiative (GRI).

This report covers calendar year 2023, with three years of data where available.

# FORWARD-LOOKING INFORMATION

This report contains certain forward-looking statements based on our management's current assumptions and expectations, includina statements regarding goals, commitments, programs, and other business plans, initiatives and objectives. These statements are typically accompanied by the words "expect," "may," "could," "hope," "believe," "would," "might," "estimate," "anticipate," "plan," "aspire" or similar words. All such statements are intended to enjoy the protection of the safe harbor for forward-looking statements provided by the Private Securities Litigation Reform Act of 1995, as amended.

Although we believe there is a reasonable basis for the forward-looking statements made in this report, our actual future results, including the achievement of our targets, goals, or commitments, could differ materially from our projected results as the result of changes in circumstances, assumptions not being realized, or other risks, uncertainties, and factors. Such risks, uncertainties, and factors include the risk factors discussed in Item 1A of our most recent Annual Report on Form 10-K filed with the Securities and Exchange Commission ("SEC") and our subsequent Quarterly Reports on Form 10-Q, as well as with respect to our goals and commitments outlined in this report or elsewhere, challenges, assumptions. uncertainties, and other factors identified in this report. You should consider the forward-looking statements in this report in conjunction with our Annual Report on Form 10-K and our subsequent Quarterly Reports on Form 10-Q and Current Reports on Form 8-K filed with the SEC.

The forward-looking statements in this report are made as of the date of this report, unless otherwise indicated, and we undertake no obligation to update these forward-looking statements to reflect subsequent events or circumstances.

# **ABOUT THE GEO GROUP**



The GEO Group, Inc. (NYSE: GEO) specializes in the design, financing, development, and delivery of support services for secure facilities, immigration processing centers, and community reentry centers in the United States, Australia, South Africa, and the United Kingdom.

GEO provides complementary, turnkey solutions for numerous government agencies worldwide across a spectrum of diversified secure facility support services, in-custody rehabilitation, community reentry programs, and electronic monitoring services.

### **GEO'S ESG OBJECTIVES**

- To implement best practices that follow recognized global human rights standards and respect the dignity and basic human rights of all individuals in our care.
- To be the leading provider of enhanced incustody rehabilitation programs and postrelease support services through our awardwinning GEO Continuum of Care®.
- To provide quality support services that foster a safe and humane environment, deliver high quality medical care, and adhere to independent accreditation standards.
- To provide development opportunities to our workforce and to instill an organizational culture rooted in diversity, inclusion, and respect.
- To advance environmental sustainability in our facilities by investing in energy conservation measures and following independent Green Building certification standards.

IN 2023, GEO'S WORLDWIDE OPERATIONS INCLUDED THE OWNERSHIP AND/OR SUPPORT SERVICES FOR:

81,000+ Facility beds

100 Secure facilities, immigration processing centers, and community reentry centers

18,000+ Employees worldwide

# GEO'S COMMITMENT TO CORPORATE SOCIAL RESPONSIBILITY

# OUR COMMITMENT TO RESPECTING HUMAN RIGHTS

Since our founding approximately 40 years ago, GEO has become a leader in the delivery of high-quality secure facility support services, community reentry programs, and evidence-based rehabilitation.

We are committed to ethical practices in all aspects of our business. Everywhere we operate, we comply with strict standards established by our government agency partners, including the U.S. federal government, state governments, and local jurisdictions. Through rigorous processes implemented across our operations, we also adhere to operational and management guidelines developed by independent accreditation entities applicable to our services.

GEO has always maintained a strong commitment to respecting human rights, which extends to all

GEO GROUP'S MATERIALITY-BASED APPROACH TO ESG

To inform this report, GEO retained an independent third-party to perform an ESG materiality assessment.

The assessment began by examining a range of ESG data providers, as well as studying peer company ESG disclosures, to conduct a materiality analysis for ESG topics, including the Global Reporting Initiative (GRI) Standards.

Each topic was prioritized based on an analysis focusing on their relevance and potential impacts.

From this research, each ESG topic received an overall materiality score to help focus our strategy and disclosures for this report.

The materiality matrix shows the relative weight of different topics from two perspectives. The Y axis shows how important an issue is considered by peer company ESG disclosures, while the X axis shows the topic's importance to ESG data providers.

In this report, terms such as "material," "substantive," "significant," or similar terms are described in the context of our ESG priorities and related activities. Such descriptions do not necessarily equate to the level of materiality of disclosures required under applicable U.S. securities laws.

of our employees, contractors, and the individuals entrusted to our care. To respect human rights, our commitment is informed by external standards including the Universal Declaration of Human Rights, the International Covenant on Civil and Political Rights, and the International Covenant on Economic, Social and Cultural Rights, as well as the fundamental conventions of the International Labor Organization.

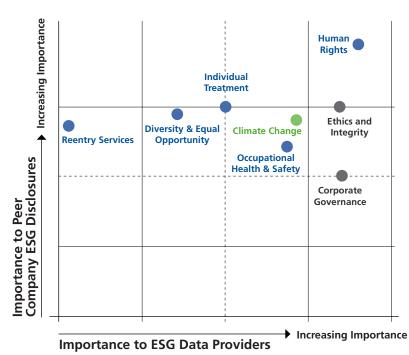
GEO further demonstrated this commitment by conducting a Human Rights Risk Assessment/Due Diligence process in 2022 with the assistance of a third-party ESG firm. The results of this process can be found at <a href="mailto:geogroup.com/GEO-Human-Rights-Due-Diligence">geogroup.com/GEO-Human-Rights-Due-Diligence</a>.

Additionally, in 2024, GEO is conducting a review of its Global Human Rights Policy, which will be informed by the results of the Company's Human Rights Risk Assessment/Due Diligence process.

# **Materiality Assessment**

### **Table Key**

- Environmental
- Social
- Governance





# **WHAT WE DO**

- ✓ We believe GEO facilities are, by comparison, among the best in the U.S. and the world.
- We believe GEO facilities are substantially newer than the majority of government facilities and are all fully air-conditioned.
- Less than 8% of the capacity in U.S. corrections and detention facilities is managed and/or operated by private-sector contractors.
- ✓ GEO facilities are highly rated by independent accreditation entities including the American Correctional Association, and the National Commission on Correctional Health Care.
- We advocate for public-private partnerships that deliver private sector solutions to public sector challenges with strict government oversight.
- ✓ GEO facilities typically have on-site, full-time government monitors.
- ✓ We are a federal government services provider delivering support services to the U.S. Department of Homeland Security (DHS).
- We believe we provide quality support services for modern immigration processing centers under contracts with DHS, which have such amenities as 24/7 access to healthcare, including medical, dental, and mental health services; multilingual informational 'Know Your Rights' materials and translation services; artificial turf soccer fields; flat screen TVs in living areas; indoor and outdoor recreation; classrooms and multipurpose rooms; and leisure and legal libraries.
- We proudly operate in accordance with the DHS Performance-Based National Detention Standards (PBNDS), inclusive of applicable waivers, established under President Obama's Administration.

- We believe we provide safe and humane residential care for individuals during the adjudication of their civil immigration cases.
- With respect to our state customers, GEO is proud to be the world leader in in-custody rehabilitation through our award-winning GEO Continuum of Care® program.
- The GEO Continuum of Care® (CoC) is enhanced rehabilitation and reentry programming, including cognitive behavioral treatment, integrated with post-release support services.
- At the Corporate Office level, the CoC Program is administered by the GEO Continuum of Care® Division with subject matter experts in education, cognitive behavioral treatment, substance abuse treatment, post-release services, CoC training, and quality assurance.
- ✓ On any typical day, there are approximately 31,500 participants enrolled in GEO rehabilitation programming, which resulted in 4.6 million programming hours completed in 2023.
- GEO's CoC rehabilitation program includes cognitive behavioral therapy that identifies the individual's criminogenic risks and develops an appropriate treatment plan.
- ▼ The Corporate CoC Division Case Managers coordinate with the facility Case Managers regarding the progress and eventual release of the CoC participants.
- At GEO's Corporate Office, a team of Post-Release Case Managers provide post-release support services on a 24/7 basis, aiding individuals in fulfilling their most critical needs following their release back into the community. Identified needs include housing, clothing, food, employment, and transportation assistance.



# **WHAT WE DON'T DO**

- We don't provide services for any shelters or facilities housing unaccompanied migrant minors.
- We don't provide services for any Border Patrol holding facilities along the U.S. Southwest border or anywhere in the United States.
- We don't provide services for any facilities with tent structures or chain-link fencing in housing areas.
- We don't provide services for any facilities that are overcrowded.

- We don't play a role in passing criminal justice or immigration laws, and we have never advocated for or against criminal justice or immigration enforcement policies.
- We don't deny care or treatment to detainees who are pregnant, ill, or suffering from mental illness.
- We do not subject any individuals in our care to forced or involuntary labor. At many GEO Facilities, GEO administers a Voluntary Work Program in accordance with government agency partner directives and standards.

# Executive Summary of The GEO Group's Response to 2016 DOJ OIG Report on Contracted Federal Prisons

The Department of Justice, Office of Inspector General issued a report (the "OIG Report") in August 2016 titled "Review of the Federal Bureau of Prisons ("BOP") Monitoring of Contract Prisons."

We believe the OIG Report was not only flawed, from an analytical basis, but the underlying data in fact revealed that the contracted facilities were as safe, if not safer, than the publicly operated facilities.

# **Flawed Comparison**

- We believe the OIG Report was inherently flawed since it offered an apples to oranges comparison of non-similar facilities.
- The DOJ OIG selected 14 low-security prison facilities operated by the BOP with a total of 22,600 inmates, mostly U.S. citizens, and only 12% criminal aliens.
- The private sector comparison involved 14 low-security, contracted facilities with a total of 28,000 inmates, of whom 96% were criminal aliens that came from approximately 90 foreign countries.
- Consequently, we believe this was not a fair comparison of similar inmate populations between the public and private sector facilities.
- Even the BOP expressed skepticism regarding the OIG Report by stating:

"We continue to caution against drawing comparisons of contract prisons to BOP operated facilities, as the different nature of the inmate populations and programs offered in each facility limit such comparisons."

# We Believe the Underlying Data Shows Contracted Facilities Were As Safe, If Not Safer, Than Public Facilities

- We believe the data in the OIG Report showed that contracted facilities were, in many respects, actually safer than the public facilities.
- According to the data in the OIG Report, the contracted facilities performed better in several very key categories, per each 10,000 beds:
  - Fewer deaths: 54 deaths in the contracted facilities, versus 127 in the public facilities
  - Fewer drug confiscations
  - Fewer inmate fights
  - Fewer suicides
  - Fewer disruptive behavior incidents
  - Fewer uses of force
  - Fewer overall grievances
  - Fewer medical and dental grievances
  - Fewer grievances in the Special Housing Units
  - Fewer positive drug tests
  - Fewer guilty findings of inmate sexual misconduct against inmates
  - Fewer allegations of staff sexual misconduct against inmates
- We believe these findings from the OIG Report confirm the contracted facilities were as safe, if not safer, than public facilities.

Read GEO's Detailed Response to the 2016 DOJ OIG Report on BOP Contracted Facilities:

geogroup.com/GEO2016OIGResponse

# GEO BOARD OF DIRECTORS



# **GEORGE C. ZOLEY** | EXECUTIVE CHAIRMAN OF THE BOARD

Mr. Zoley is GEO's Executive Chairman of the Board. He served as Chairman, CEO and Founder until July 1, 2021. Mr. Zoley founded GEO in 1984 and continues to be a major factor in GEO's development of new business opportunities in the areas of correctional and detention support services, community reentry, offender rehabilitation, and other diversified government services.

Areas of Expertise: • Company Founder • Strategic Leadership Business Development
 Government Contracting



**TERRY MAYOTTE** CHAIR, AUDIT AND FINANCE, COMPENSATION, INDEPENDENT, AND NOMINATING AND CORPORATE GOVERNANCE COMMITTEES, LEAD INDEPENDENT DIRECTOR\*

Mr. Mayotte has over 35 years of experience in leadership and financial management. Mr. Mayotte held the position of Executive Vice President and Chief Financial Officer at Oasis Outsourcing, where he founded the organization in 1996 and was a principal architect of the company's business model and strategic direction.

Areas of Expertise: • Insurance • Finance • Business Management Mergers and Acquisitions



# THOMAS C. BARTZOKIS, MD, FACC | CHAIR, HEALTH SERVICES COMMITTEE, INDEPENDENT DIRECTOR\*

Dr. Bartzokis has over 30 years of experience in the medical field, specializing in cardiology. In 2011, Dr. Bartzokis established, and currently serves as Managing Partner of, Bartzokis, Rubenstein & Servoss, MD, PL, which offers services in Consultative and Interventional Cardiology. He is also a Clinical Affiliate Assistant Professor of Cardiology at the Charles Schmidt College of Medicine at Florida Atlantic University and has held several leadership positions at the Boca Raton Regional Hospital. Dr. Bartzokis has been nationally recognized as a Castle Connelly Top Doctor consistently since 1998.

**Areas of Expertise:** • Medical Management and Research Leadership
 Clinical Medicine

<sup>\*</sup> Applying NYSE Independence Standards.





Mr. Brewer founded The Serving Institute, his Liberty University affiliated faith sports-based academy for at-risk youth. He is an adjunct professor at Fordham Gabelli School of Business, where he teaches his business leadership and transition curriculum to athletes, as well as inmates in custody. In 2020, Mr. Brewer was appointed to the U.S. Commission on the Social Status of Black Men and Boys. He also leads efforts delivering emergency aid to thousands of people in Africa and the Caribbean. In 2022, he was appointed to the Florida Juvenile Justice Delinquency Prevention State Advisory Group.

Areas of Expertise: • Offender Rehabilitation • GEO Continuum of Care® • Leadership Development for At-Risk Youth • Civil Rights Advocacy • International Aid and Humanitarian Work



# **DONNA A. KAURANEN** INDEPENDENT DIRECTOR\*

Ms. Kauranen is an accomplished senior executive with over 30 years' experience. Ms. Kauranen has served as the President of Arduin, Laffer & Moore Econometrics LLC, a consulting firm, since 2005. Ms. Kauranen has also served as Policy Advisor for the Alaska Legislature since 2023. She has previously advised several state governments on transition, finance and budgetary matters, including Florida, California, Illinois and Montana, most recently advising the Montana Governor-elect Transition in 2020 and the Alaska OMB Director in 2019. Ms. Kauranen received a Bachelor of Arts in Economics, Public Policy from Duke University.

Areas of Expertise: • Finance • Public Policy • State Government



# **SCOTT M. KERNAN** | CHAIR, OPERATIONS AND OVERSIGHT COMMITTEE, INDEPENDENT DIRECTOR\*

Mr. Kernan served as Secretary of the California Department of Corrections and Rehabilitation ("CDCR") from January 2016 until August 2018. Prior to that time, Mr. Kernan was appointed the Undersecretary of Operations of the CDCR beginning in September 2008 and served in that position until October 2011.

**Areas of Expertise:** • American Correctional Association (ACA) Standards • Core Correctional Practices

<sup>\*</sup> Applying NYSE Independence Standards.

# **GEO BOARD OF DIRECTORS**



LINDSAY L. KOREN | CHAIR, HUMAN RIGHTS AND LEGAL STEERING COMMITTEES; INDEPENDENT DIRECTOR\*

Ms. Koren is currently the Senior Vice President, Division General Counsel for Darden Restaurants, where she leads the Ethics & Compliance program, and has been with Darden Restaurants since 2015. Ms. Koren served as a Senior Director for international compliance and an Assistant General Counsel at Walmart from January 2011 until early 2015. At Walmart, Ms. Koren advised the business on legal and compliance matters for Walmart's global business, operating in 26 countries. Ms. Koren also previously served as a trial attorney with the U.S. Department of Justice from 2004 to 2007, representing the government in appellate litigation matters, and as an attorney advisor to the Chief Immigration Judge.

Areas of Expertise: • Ethics & Compliance • International Law Immigration Law
 Corporate Governance



# **ANDREW N. SHAPIRO** | CHAIR, CORPORATE PLANNING COMMITTEE, INDEPENDENT DIRECTOR\*

Mr. Shapiro has over 30 years of experience in the banking industry. He is the founder and Chief Executive Officer of Applied Risk Capital LLC, a company dedicated to indemnifying banks against the non-payment of loans and derivatives. Mr. Shapiro served in a variety of capacities at BNP Paribas from 1995 through August 2018, including as Head of Loan Capital Markets for the Americas, Head of the Value Preservation Group for the Americas, Global Head of Loan Syndications, and Head of Corporate Debt Origination for the Americas.

Areas of Expertise: • Business Management • Debt and Finance Capital Restructuring



# JULIE M. WOOD | CHAIR, CYBERSECURITY AND ENVIRONMENTAL OVERSIGHT COMMITTEE, INDEPENDENT DIRECTOR\*

Ms. Wood is currently the Chief Executive Officer of Guidepost Solutions LLC, a company specializing in monitoring, compliance, international investigations, and risk management solutions. Prior to joining the private sector, she served as the Head of U.S. Immigration and Customs Enforcement under the U.S. Department of Homeland Security from January 2006 until November 2008.

Areas of Expertise: • U.S. Department of Homeland Security (DHS)

- U.S. Immigration and Customs Enforcement (ICE)
- Performance-Based National Detention Standards (PBNDS)

<sup>\*</sup> Applying NYSE Independence Standards.

# **KEY ESG BOARD COMMITTEES**

All of GEO's key ESG **Board Committees are** chaired by independent directors

75% of GEO's key ESG **Board Committees are** chaired by women and/or minorities

50% of GEO's key ESG **Board Committees are** chaired by women

# CRIMINAL JUSTICE AND REHABILITATION COMMITTEE

The Criminal Justice and Rehabilitation Committee oversees and gu	uides the Company's efforts
regarding rehabilitation and recidivism reduction programs.	-

- Ongoing review of GEO Continuum of Care®
- Ongoing review of in-custody rehabilitation programs
- Ongoing review of reentry services and programs
- Ongoing review of post-release support services
- Ongoing review of demographic information for in-custody programming & post-release

# **HUMAN RIGHTS COMMITTEE**

The Human Rights Committee oversees and guides the Company's efforts regarding our longstanding commitment to respect the human rights of all individuals entrusted to our care.

- Annual review of Human Rights & ESG Report
- Ongoing review of ESG initiatives
- Ongoing review of GEO's engagement with investors and external stakeholders
- Ongoing review of GEO's workforce diversity and demographic information

# HEALTH SERVICES COMMITTEE

The Health Services Committee reviews with management various issues relating to GEO's health services division, both domestically and internationally.

- Ongoing review of GEO's health services operations, in the U.S. and internationally
- Ongoing review of health services key performance indicators
- Ongoing review of patient demographic information

# CYBERSECURITY AND ENVIRONMENTAL OVERSIGHT COMMITTEE

The Cybersecurity and Environmental Oversight Committee oversees and guides the Company's efforts regarding cybersecurity, privacy, and environmental concerns.

- Ongoing review of GEO's cybersecurity capabilities and privacy practices, periodic review of potential cyber vulnerabilities and remediation measures, if needed
- Risk management of cybersecurity threats
- Ongoing review and evaluation of GEO's environmental sustainability initiatives

# PRIMARY BOARD COMMITTEES **OVERSEEING COMPANY SERVICES/POLICIES**

# OPERATIONS AND OVERSIGHT COMMITTEE

The Operations and Oversight Committee reviews with management various issues relating to GEO's operations that may arise from time to time. The committee oversees operational risks related to GEO's various operating divisions including GEO Secure Services and GEO Care.

### SECURITY SERVICES

Periodic review of GEO's Security Services

# CONTRACT COMPLIANCE ACTIVITIES

Periodic review of GEO's contract compliance and quality control program

# PRISON RAPE ELIMINATION ACT (PREA) REPORTING

Annual review of GEO's PREA Report

# NOMINATING AND CORPORATE GOVERNANCE COMMITTEE

The Nominating and Corporate Governance Committee oversees GEO's corporate governance guidelines and Code of Business Conduct and Ethics. The committee also assesses Board membership needs and composition, and recommends nominees to GEO's Board of Directors.

# CORPORATE GOVERNANCE

Annual recommendation of Board nomines
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- Periodic review of GEO's bylaws
- Periodic review of GEO's Code of Business Conduct and Ethics
- Periodic review of corporate governance guidelines

# POLITICAL CONTRIBUTIONS AND LOBBYING EXPENDITURES

- Annual review of GEO's Political Activities and Contributions Policy
- Annual review of GEO's Political Activity and Lobbying Report
- Annual review of GEO's political contributions and lobbying **expenditures**

# **KEY COMPANY POLICIES**

# **GLOBAL HUMAN RIGHTS POLICY**

GEO's Global Human Rights Policy was adopted to further the company's long-standing commitment to the protection of the human rights of all persons in our care. The principles enunciated in the policy were informed by the Universal Declaration on Human Rights and the International Labour Organization's 1998 Declaration on Fundamental Principles and Rights at Work. The policy, which is available on our website at geogroup.com/ geo-global-human-rights-policy, covers respect for the rule of law, rights of our workforce, inmates, detainees, and the community. In 2022, GEO conducted a Human Rights Due Diligence Assessment, the findings of which are available on our website at geogroup.com/esg. In 2024, GEO is conducting a review of our Global Human Rights Policy.

# **ANTI-RETALIATION POLICY**

GEO's Whistleblower Program includes a strict Anti-Retaliation Policy that states GEO's zero tolerance for retaliation against any employee who in good faith raises a concern or reports a violation or suspected violation of our Code of Business Conduct and Ethics, policies, or employee handbook. GEO also does not tolerate retaliation against any employee who provides information or assists a government or law enforcement agency regarding a violation of law, or files, testifies, or participates in a legal proceeding relating to a violation of law.

# **EOUAL EMPLOYMENT OPPORTUNITY (EEO) POLICY**

GEO's EEO Policy states our commitment to being an equal opportunity employer and to prohibiting discrimination against employees, applicants for employment, or any individuals providing services to GEO in the workplace under any category protected by federal, state, or local law. The policy also states our commitment to ensuring that qualified individuals with disabilities under the Americans with Disabilities Act as Amended and other applicable laws are afforded a reasonable accommodation for their disability.

# SEXUAL AND WORKPLACE HARASSMENT POLICY

GEO maintains a strict policy prohibiting sexual harassment and other forms of harassment on the basis of any category protected by federal, state, or local law. The policy includes procedures to be followed by an employee or a third-party interacting with GEO who feels they have been subject to conduct that violates the policy. Violation of any part of the policy may result in disciplinary action, up to and including termination of employment.

# STAFF MISCONDUCT POLICY

GEO's Staff Misconduct Policy details procedures for the reporting and investigation of staff misconduct. GEO's policy is to thoroughly investigate all allegations of staff misconduct. The Office of Professional Responsibility (OPR), at the direction of GEO's General Counsel, serves as the central point of contact, so that employees, GEO contractors, and other interested third parties have one location to report instances of misconduct. Every employee/contractor shall be able to report staff misconduct without fear of reprisal or retaliation.

# **CODE OF BUSINESS CONDUCT AND ETHICS**

GEO's Code of Business Conduct and Ethics (Code) is publicly available on our website at geogroup.com/businessconduct-and-ethics and is also available to our employees in local languages, such as Spanish. Specific sections of the Code articulate the company's policies and guidelines with respect to compliance with anti-bribery and anti-corruption laws, government contracting, health and safety, conflicts of interest, accurate recordkeeping, confidentiality, improper gifts, political contributions, anti-discrimination and anti-sexual harassment, reporting illegal and unethical behavior, and senior leadership roles and responsibilities for meeting disclosure and accounting requirements set by the U.S. Securities and Exchange Commission.

# **DELIVERING ON OUR PROMISE: ETHICS AND GOVERNANCE**

# **GEO'S BOARD OF DIRECTORS:** INDEPENDENT, EXPERIENCED AND DIVERSE

GEO's Board of Directors is comprised primarily of external directors. The independent directors bring a wide range of complementary skills and experience that are relevant to our operations and give them the ability to provide valuable oversight and direction for our company.

# **BOARD OF DIRECTORS DIVERSITY**

Board of Directors Diversity	2023
# of Board of Directors Members	8
% of Underrepresented Minorities on the Board*	12%
% of Women on the Board	25%
% of Board Independence**	87%
% Age 30 - 50	25%
% over Age 50	75%

<sup>\*</sup> Includes Hispanic/Latino, Black/African American, American Indian/Alaska Native, Native Hawaiian/ Pacific Islander, Asian, and two or more races.

Additional information on individual members of GEO's Board of Directors is available on our company's website at geogroup.com/board-of-

GEO's Code of Business Conduct and Ethics is publicly available on our website at geogroup.com/ Code-of-Conduct.pdf. The code is also available to our employees in local languages, such as Spanish.

Specific sections of GEO's Code of Business Conduct and Ethics articulate the company's policies and guidelines with respect to compliance with antibribery and anti-corruption laws, government contracting, health and safety, conflicts of interest, accurate record-keeping, confidentiality, improper gifts, political contributions, anti-discrimination and anti-sexual harassment, reporting illegal and unethical behavior, and senior leadership roles and responsibilities for meeting disclosure and accounting requirements set by the U.S. Securities and Exchange Commission.

These standards and policies are communicated widely throughout our organization and reinforced through rigorous and ongoing training. All new GEO employees are provided with a copy of GEO's Code of Business Conduct and Ethics, along with the GEO Employee Handbook, and are required to sign an acknowledgement form.

# **GEO'S OFFICE OF PROFESSIONAL** RESPONSIBILITY

Under applicable laws, as a government contractor, and as established by GEO's Code of Business Conduct and Ethics, GEO requires a thorough investigation of all acts and allegations of staff misconduct. The Office of Professional Responsibility (OPR), at the direction of GEO's General Counsel, is responsible for investigating all acts and allegations of serious staff misconduct. OPR reviews more than 1,700 matters reported annually through the employee hotline or other reporting mechanisms and investigates all matters of serious staff misconduct.

2023 Ethics & Compliance Statistics			
1,700+ EthicsPoint Hotline Complaints Processed	393 OPR Investigations Open/Closed		
148 Sustained Cases	37.7% Sustained Closure Rate		

In 2023, there were 1,791 reports to the hotline, of which 393 investigations were opened and subsequently closed by OPR and 148 cases were sustained. GEO has internal criteria by which complaints are categorized. In 2023, its sustained cases fell into the following categories:

Complaint Categories for Sustained Cases		
Facility & Contraband Related	36	
Employee Relations, Fraud/Theft & Workplace Violence	47	
Other Misconduct	65	

OPR routinely reviews and makes necessary updates to its process to ensure matters of serious staff misconduct continue to be promptly and effectively handled.

<sup>\*\*</sup>Applying New York Stock Exchange (NYSE) Independence Standards.

### WHISTLEBLOWER PROGRAM

To ensure GEO can identify and address potential ethical violations efficiently, we provide employees and third parties with a dedicated confidential and anonymous toll-free hotline. The EthicsPoint hotline, managed by an independent, third-party provider, is available 24/7 and in local languages, such as Spanish. The hotline is proactively advertised throughout the organization. If a report is made involving directors or executive officers, then the Audit and Finance Committee of GEO's Board of Directors will investigate it. If a report is made involving any other person, then it will be handled by OPR.

After all appropriate steps necessary to investigate the allegation are taken, and it has been determined that there was a violation of the Code of Business Conduct and Ethics, the Audit and Finance Committee and OPR will report such determination to the Board of Directors or applicable regional or divisional vice president, respectively. It is then the Board of Directors' or applicable regional or divisional vice president's responsibility to take such preventative or disciplinary action as deemed appropriate.

This policy and other policies, practices, and procedures, as well as the overall area of Corporate Governance, is overseen by GEO's Senior Vice President and General Counsel, which provides for managerial responsibility and accountability at the highest level of GEO's management structure.

GEO's Whistleblower Program includes a strict nonretaliation policy. Sections 16 and 17 of GEO's Code of Business Conduct and Ethics specifically discuss protections provided for employees who report suspected illegal or unethical behavior, or other violations of the Code.

### **ANTI-BRIBERY AND ANTI-CORRUPTION**

It is GEO's policy to comply with the requirements of all applicable anti-bribery laws, including the U.S. Foreign Corrupt Practices Act, the UK Bribery Act, and similar local laws in jurisdictions where we operate. It is GEO's policy to require our agents, consultants, and business partners to comply with those same laws and practices.

Certain activities related to government officials – such as providing gifts, political contributions, entertainment, travel-related benefits or facilitating payments – can violate domestic and foreign anti-bribery laws. Bribery of non-governmental officials is also illegal in many countries and violates GEO's Code of Business Conduct and Ethics.

Our Anti-Bribery Policy prohibits all forms of bribery, including domestic bribery. It requires assessments

of all business partners, internal approvals, books, and record entries, and it imposes records retention requirements in key risk areas related to government officials and business partners. The Anti-Bribery Policy also requires audits to help ensure compliance, as well as appropriate due diligence of companies targeted for acquisition or as potential joint venture partners, particularly where the target companies have government contracts or other significant governmental interaction.

To reinforce our ongoing commitment to ethics and anti-corruption, GEO adheres to the American Correctional Association's industry-specific Code of Ethics, including its anti-corruption standards. All GEO field staff receive a minimum of 40 hours of training per year, including training regarding our Code of Business Conduct and Ethics, Global Human Rights Policy, and Gifts Policy, among others.

### **POLITICAL ENGAGEMENT**

Our political engagement efforts are largely educational, with the overarching objective of informing lawmakers and policymakers of the long-standing quality services we have delivered on behalf of federal and state government agencies for over three decades under both Democratic and Republican administrations.

Our government relations activities are focused on promoting the benefits of public-private partnerships in the delivery of support services for secure facilities and processing centers, as well as the provision of evidence-based rehabilitation and community reentry programs through the GEO Continuum of Care®.

GEO has been a trusted service provider to the federal government for over 30 years and to state governments for several decades. In that time, we have not advocated for or against, nor have we played a role in setting criminal justice or immigration enforcement policies, such as whether to criminalize behavior, the length of criminal sentences, or the basis for or length of an individual's incarceration or detention.

GEO uses corporate resources to support the Company's political engagement and educational efforts, including expenditures for external entities who advocate on GEO's behalf. Any such advocacy requires the prior approval of GEO's Senior Vice President, Client Relations; is overseen and managed by GEO's Client Relations Department; and is conducted in accordance with applicable law.

For additional information on GEO's Corporate Governance, please visit <u>geogroup.com/esg/responsible-governance/</u>.

# **HUMAN RIGHTS FOCUSED**



GEO acknowledges the unique status of its operations as a service provider to governmental agencies, encompassing the management and operation of secure correctional and rehabilitation facilities. immigration processing community reentry centers and programs, and electronic and location monitoring services. We recognize the significant role that respect for human rights plays in our services in the United States and around the world.

Our commitment to respecting human rights is rooted in our Global Human Rights Policy, which is informed by reference to the United Nation's Universal Declaration of Human Rights and the International Labor Organization's 1998 Declaration on Fundamental Principles and Rights at Work. We acknowledge that the human rights of all persons in our care and of our employees are to be respected without discrimination, bias, or favoritism.

# RESPECTING HUMAN RIGHTS THROUGH **OVERSIGHT AND CONTRACT COMPLIANCE**

GEO has a Corporate Contract Compliance Division, which provides the overall direction and oversight of compliance for the entirety of the Company's operations and reports directly to GEO's Chief Executive Officer.

Operating as an independent monitoring team, the Contract Compliance Division is responsible for implementing GEO's Quality Control Program throughout GEO's operational business units: GEO Secure Services and GEO Care.

GEO audits cover a one-year period between the last and the current audit dates. Internal audits are conducted by facility staff at a pre-determined frequency. Follow-up audits – which are completed by our Contract Compliance Division - focus on non-compliant findings and advised items from the prior year's corporate audit, internal facility audits, and any government agency findings. Furthermore, our Contract Compliance Division conducts ad hoc audits when needed to address any findings identified in intervening government audits and/or internal audits.

GEO's Contract Compliance audit tools are used to review every aspect of a facility's support services, including facility safety, staff training, and other key factors.

For Immigration Processing Centers under the U.S. Department of Homeland Security (DHS), GEO has developed a comprehensive Quality Control Plan, which is reviewed and approved by the federal government for each contract location. The plan includes a Director-level, subject matter expert who oversees the auditing process, as well as an audit team of subject matter experts with DHS experience. The team conducts four on-site reviews of all Immigration Processing Centers annually.

We provide support services at each of our facilities in compliance with governmental standards, national accreditation, and certification guidelines, as well as the requirements of our government agency partners. Details of our quality control program can be found on our website at geogroup. com/exceeding-quality-compliance.

# U.S. Establishment, Promulgation, and Evaluation of Human Rights **Compliance for Civil Immigration Detainees and State Inmates**

# **United States** U.S. Constitution ■ U.S. Court Rulings **Establishment** Federal/State Laws and Regulations of Human Rights International UN Instruments Governing Human Rights UN Instruments Covering the **Treatment of Prisoners State Inmates** State Correctional Policies and **Promulgation Standards DHS Civil Immigration Detainees** of Human Rights Performance Based National **Detention Standards State Inmates and DHS Civil Immigration Detainees** Government on-site monitors Self audits and compliance **Evaluation** verification of Human Rights Periodic govenment agency audits **Compliance** Periodic third-party contractor audits

Evaluation by the American

**Correctional Association (ACA)** 

Audits by the National Commission

on Correctional Health Care (NCCHC)

# **GEO Contract Compliance/Quality Control Monitoring** On-site Government Agency Monitors provide daily reviews **Daily** On-site GEO Contract Compliance Monitors for Immigration **Processing Centers provide daily reviews** On-site GEO Contract Compliance Monitors for Immigration **Processing Centers perform Quality Control audits Monthly** On-site GEO Operations Monitors for Secure Services Facilities perform Quality Control audits On-site GEO Operations Monitors for Secure Services Facilities perform Health Services audits Quarterly ■ GEO Corporate Contract Compliance Monitors for Immigration **Processing Centers perform facility audits** ■ GEO Corporate Contract Compliance Monitors perform annual audits required by GEO's Quality Control Program **Annually** ■ Government Agency Partner Headquarters Monitors perform standard annual facility audits ■ American Correctional Association (ACA) and Prison Rape Elimination Act (PREA) audits are performed every three years **Tri-Annually** ☐ The National Commission on Correctional Health Care audits are performed every three years



# **INCLUSION OF HUMAN RIGHTS** IN COMPLIANCE PROGRAM

GEO's commitment to respecting human rights is reinforced by our Quality Control Program, which identifies audit requirements, audit processes, reporting requirements, training components, and guidelines for the American Correctional Association (ACA) accreditation, PREA compliance and certificationand, for the Immigration Processing Centers, the DHS Performance-Based National Detention Standards. Each GEO facility undergoes numerous audit reviews, including annual GEO corporate audits, government agency audits, and third-party inspections.

# **Total Human Rights Related Audit Questions** in 2023: 2,288

In 2023, GEO's U.S. Secure Services facilities successfully underwent approximately 663 audits, including internal audits, government reviews, third-party accreditations, and certifications under PREA. The majority of our U.S. Secure Services facilities and GEO Care's Residential Reentry Centers in the continental U.S. are audited on a three-year accreditation/certification period by third-party accreditation entities and under PREA. On an annual basis, approximately 33% of our facilities receive accreditation/reaccreditation and/or certification/ recertification.

GEO SECURE SERVICES – U.S. AUDIT ACTIVITY: 2023	2023
Total Active U.S. Secure Facilities	66
Internal GEO Contract Compliance Audits Completed*	445
Government Customer Audits Completed	171
Third-party Inspections Completed	47

<sup>\*</sup>Includes: Annual Corporate Audits, Follow-up Audits, PREA Mock Audits, ACA Mock Audits, ACA Readiness Assessments, Ad Hoc Audits, Medical, and Operations only audits.

GEO CARE – U.S. AUDIT ACTIVITY: 2023**	2023
Internal GEO Contract Compliance Audits Completed*	277
Government Customer Audits Completed	88
Third-party Inspections Completed	20

<sup>\*</sup>Includes: Annual Corporate Audits, Follow-up Audits, PREA Mock Audits, ACA Mock Audits, ACA Readiness Assessments, Ad Hoc Audits, Medical, and Operations only audits.

# **GEO'S CONTRACT COMPLIANCE AUDIT PROCESS**

GEO's Quality Control Program includes field and remote audits, the development and implementation of corrective action plans, accreditation preparation, and verification activity. Designed to prevent errors, identify gaps in operational excellence, and mitigate performance deficiencies, the program involves the following:

# **Two-part Compliance Process**

Part one is an audit led by the Contract Compliance Division staff and field-based subject matter experts. The second part involves an audit conducted by each facility's dedicated compliance administrator or program director.

### **Consistent Content**

Both types of audits include questions from GEO's policies and procedures, contract requirements, applicable third-party accreditation standards, and government audit findings. The audits cover every question GEO's government agency partners use in their own individual audit activities.

# **Analytics and Reporting**

Both sets of audit results are entered in the Contract Compliance database, analyzed, and shared with all levels of GEO's management to identify trends and potential opportunities for improvement.

# **Continuous Improvement**

All applicable Contract Compliance audit tools are evaluated at a minimum of twice per year for continued adherence with the necessary requirements. Audit results are used to develop effective corrective actions where needed, and to inform daily monitoring practices to ensure thorough and sustained compliance.

# **Specialized Medical and Health Care Assessments**

A dedicated health care team within the Contract Compliance Division audits all aspects of health care treatment provided at GEO Secure Services facilities and applicable GEO Reentry facilities in the U.S.

<sup>\*\*</sup> GEO Care audits include residential reentry centers, day reporting centers, in-person treatment programs, and ISAP locations.

### THIRD-PARTY ACCREDITATION ENTITIES

As a matter of policy, all GEO facilities are designed and operated in accordance with the guidelines of several organizations or protocols, including:



# **American Correctional Association (ACA)** Accreditation

We are committed to achieving ACA accreditation at all GEO Secure Services facilities and all applicable GEO Reentry facilities. As of 2023, 66 GEO facilities have achieved an average ACA accreditation score of 99.57%. ACA accreditation scores for individual GEO facilities can be found on GEO's website at geogroup.com/industry-leading-standards.



# **Prison Rape Elimination Act (PREA) Compliance and Certification**

GEO mandates zero tolerance towards all forms of sexual abuse and sexual harassment in our facilities and has a rigorous compliance process for facilities that fall within the scope of the Prison Rape Elimination Act of 2003 (PREA). Currently, GEO has 77 facilities certified under either the U.S. Department of Justice or the U.S. Department of Homeland Security PREA regulations. Additional information on GEO's PREA policy and compliance process is available on our website at geogroup. com/PREA.

# **National Commission on Correctional Health Care (NCCHC) Accreditation**

Beyond complying with ACA healthcare standards, many GEO facilities also obtain NCCHC accreditation based on requirements set by our government agency partners. Currently, 11 GEO Secure Services facilities are accredited by the NCCHC, comprised of the 11 Immigration Processing Centers, for which GEO provides health care services on behalf of the U.S. Department of Homeland Security.

# **HUMAN RIGHTS AWARENESS AND EMPLOYEE TRAINING**

# **Meeting American Correctional Association Training Standards**

We reinforce, promote, and support our commitment to respect human rights through company-wide awareness and training programs. All new GEO employees — including our facility and program staff who work directly with the individuals in our care — are required to complete our human rights training.

In addition, GEO has a robust training program for staff at all levels of the organization. Our training of managerial, administrative, and security staff is based on independent standards set by the American Correctional Association. The training encompasses a minimum of 120 hours within the staff member's first year of employment and 40 hours of recurring training during each consecutive year of employment.

## **Contractor and Third Party Training**

GEO has developed a training program designed to introduce all contractors and third parties to our facilities and programs. This is a self-paced course that must be completed by all contractors and third parties prior to beginning their services. The course includes GEO's Commitment to Human Rights, Facility Rules and Regulations, Inmate/Detainee/ Resident Rights and Responsibilities, and Entry and Exit Procedures.

While GEO does not use contract security providers at any of our operations or facilities, our policies and training would also apply to these groups if we were ever to engage with them.



# **HUMAN RIGHTS DUE DILIGENCE ASSESSMENT**

With the assistance of a third-party ESG firm, GEO conducted a human rights risk assessment/due diligence process in 2022, focusing on identifying salient human rights based on the nature of GEO's services.

The methodology and results of GEO's Human Rights Due Diligence Assessment can be found on our website at www.geogroup.com/GEO-Human-Rights-Due-Diligence.



### **HUMAN RIGHTS GOALS AND OBJECTIVES**

The results of GEO's Human Rights Due Diligence Assessment in 2022 provide a framework for a comprehensive review of GEO's Global Human Rights Policy and related training.

Now in the next phase of our human rights program, GEO is carefully evaluating and updating its Global Human Rights Policy. We will also continue to engage with our stakeholders for their valuable input on our future human rights initiatives. Among these goals and objectives, we are pursuing several steps in the coming years.

- 1. Human Rights Policy Update. We recognize the importance of having a robust and responsive human rights policy. As a next step, we are updating our policy framework based on the results of the human rights due diligence assessment. This involves collaboration and engagement with external and internal stakeholders to ensure that our policy is informed by international human rights standards and incorporates the latest developments and best practices.
- 2. Employee Training Programs. Our employees play a pivotal role in our commitment to protect the human rights of all those in our care. To empower them with the knowledge and skills necessary, we will review the results of the human rights due diligence assessment to guide updates to our employee and contractor human rights training programs, along with the updated Human Rights Policy, when it is approved. We expect these initiatives to enhance the training and education of our staff to recognize and address human

- rights matters, ethical conduct, and reporting mechanisms, ensuring a more informed and responsive workforce.
- 3. Cross-Functional Working Group. We plan to establish a cross-functional working group to further our commitment to continuous improvement. This group will be comprised of subject matter experts from our Board of Directors, including the Chairs of the Human Rights and Criminal Justice and Rehabilitation Committees, and various company functions such as operations, human resources, contract compliance, legal, etc. The working group will collaborate on the development, monitoring, and refinement of our human rights program. We expect that their collective insights will help drive innovation and responsiveness across the organization.

These next steps are consistent with our longstanding commitment to our human rights program, ensuring that it meets or exceeds the expectations of our diverse stakeholder groups. We look forward to sharing our progress in our future Human Rights & ESG Reports.



# **ENVIRONMENTALLY RESPONSIBLE**

GEO is committed to creating sustainable environments in our facilities throughout the U.S. and worldwide. GEO will strive to procure renewable energy as the availability of sources of renewable energy increases over time.

# **ENVIRONMENTAL SUSTAINABILITY POLICY STATEMENT**

As a company specializing in public-private partnerships for the design, financing, development, and delivery of support services for secure facilities, processing centers, and community reentry centers worldwide, we work to promote our growth and services in a sustainable and responsible manner. We are committed to delivering our services in a manner that contributes to positive economic, social, and environmental outcomes for the individuals in our care, our employees, government agency partners, and shareholders, as well as the communities we serve.

of Mindful energy, water, and waste management, we have adopted an integrated approach focusing on environmental protection and awareness, waste and energy reduction, and risks and opportunities related to climate change.

are committed to maintaining environment and reducing the footprint of our business operations by:

- Identifying, measuring, and offsetting the environmental footprint of our global operations;
- Reducing our environmental impact through local operations initiatives;
- Preventing pollution by conserving energy and resources, recycling, minimizing waste, and pursuing other resource reduction strategies;
- Maintaining full compliance with applicable environmental laws, regulations, company policies and procedures; and
- Working with our stakeholders on activities that promote environmental protection and stewardship.

Using our environmental management system, which monitors our energy and water usage, as well as waste and carbon emissions, we are pursuing a sustainable and environmentally sound future. We are committed to creating sustainable environments in our facilities worldwide, and we believe that our adoption of a greener operational philosophy lowers operating costs and emissions for the benefit of all. We regularly strive to identify sustainable initiatives and innovations that deliver energy and natural resource efficiency across new and existing facilities we own and manage. For more information on GEO's environmental sustainability policy statement, please visit geogroup.com/Environmental-Policy.

# **ENVIRONMENTAL MANAGEMENT SYSTEM** (EMS)

For several years, we have been monitoring our facilities' utility operating costs monthly, including electricity, natural gas, water usage, waste disposal, and carbon emissions to encourage each facility to focus on conservation measures and enhance environmental sustainability efforts.

The systems we have developed allow us to identify and prioritize the most impactful energy, water, and emissions reduction activities.

In 2017, we issued our first internal utility sustainability report, ranking leading and trailing facilities throughout our company in terms of electricity, gas and water usage, and solid waste generation. The report also provided instructions and strategies to staff for reducing the consumption of energy and water resources and addressed waste production. As individual GEO facilities adopt a green operational philosophy, the facilities are better able to manage energy consumption, reduce emissions, and lower operating costs.



# ASSESSING GEO'S ENVIRONMENTAL **PERFORMANCE**

Starting in 2020, GEO undertook the initiative of determining our carbon footprint, including greenhouse gas (GHG) emissions and energy consumption data. We gathered data from each facility regarding energy use, including natural gas, diesel, fuel, propane, and electricity, and water use; and used the data to calculate Scope 1 and Scope 2 emissions.

The initiative also helped gauge the types of recycling programs GEO's facilities have implemented on a local level. While most of our facilities typically have recycling programs focused on wastepaper and cardboard, plastic, glass, wood, and organic waste, a number of our facilities are also engaged in recycling programs for aluminum, metals, electronics, and batteries.

The data presented for GEO's 2023 Environmental Performance Metrics shows the company's total energy, waste, and water consumption for the year, and then breaks that data down into three segments available in the appendix:

- GEO Secure Services Facilities (U.S. + International)
- **GEO Care Facilities (Residential Reentry)**
- Corporate and Regional/Divisional Offices

Our baseline year is 2019 and The GHG Protocol: A Corporate Accounting and Reporting Standard, Revised was used in the calculation of energy use and GHG emissions. Energy emission factors are obtained from the International Energy Agency's 2023 Emissions Factors, Department for Energy Security and Net Zero (DESNZ) 2023 emissions factors, the U.S. Environmental Protection Agency's (EPA's) Emissions & Generation Resource Integrated Database (eGRID) publication released January 2024 and the EPA's Emissions Factors for Greenhouse Gas Inventories released June 2024. All energy sources are included in intensity calculations. All seven gases identified by the GHG Protocol are included and relevant gases based on GEO operations include CO2, CH4, N2O, and HFCs. Global warming potentials are obtained from the Intergovernmental Panel on Climate Change (IPCC) Sixth Assessment Report.

The chosen consolidation approach for emissions is facilities under GEO operational control and excludes operations in which GEO owns an interest but has no control. GEO has no emissions from biogenic sources.

GEO GROUP ENVIRONMENTAL PERFORMANCE METRICS*				
Energy Consumption	2023	Unit		
Total Energy Usage	1,736,046	GJ		
Electricity (Market-based)	813,929	GJ		
Natural Gas	811,869 GJ			
Diesel	15,740 GJ			
Fuel Oil	13,014	GJ		
Propane	40,854 GJ			
Renewable Energy Usage	40,640	GJ		
Non-renewable Energy Usage	1,695,406	GJ		
% of Renewable Energy Usage	2%	%		
% of Non-renewable Energy Usage	98%	%		
Energy Intensity Unit	0.10	energy/ sq ft		
Water & Waste				
Water Withdrawal	2,113,184,852	gallons		
Waste Generation**	1,814	metric tons		
Greenhouse Gas Emis	sions			
Scope 1 Emissions	51,942	tCO2e		
Scope 2 Location-based Emissions	94,573 tCO2			
Scope 2 Market-based Emissions	92,488	tCO2e		
Scope 1 Intensity	0.0031	tCO2e/sq ft		
Scope 2 Intensity***	0.0057	tCO2e/sq ft		

<sup>\*</sup>In 2023, GEO began reporting the total renewable energy consumption for the years ending in 2023, 2022, and 2021. The 2022 electricity consumption, water usage, scope 2 location-based emissions, and scope 2 market-based emissions were updated based on refined information provided by the sites. The last three years of data is provided in the Appendix of this report.

<sup>\*\*</sup>Waste data reported for the first time in 2023 and currently covers nine Secure Services facilities.

<sup>\*\*\*</sup>Scope 2 location-based emissions.

# SUSTAINABILITY AUDITS AND ENERGY **IMPROVEMENTS**

GEO has contracted Iconergy, which provides professional energy engineering and commissioning services to public, private, and nonprofit sector organizations, to conduct Investment Grade Audits across our GEO Secure Services facilities. Over the last six years, Energy Investment Grade Audits have been conducted at eight GEO Secure Services Facilities, and two facilities currently have pending audits with energy improvement recommendations.

This important initiative is reflective of GEO's goal to achieve a minimum of 15% in energy and utility savings.

Iconergy is responsible for identifying energy conservation measures, which will provide GEO with both cost certainty and performance guarantees.

Below are the energy conservation measures that have been implemented at a number of our facilities based on Iconergy's Investment Grade Audit reports:

- Lighting Efficiency (LED fixtures)
- Water Efficiency (Push Button Shower, Toilet, and Faucet Fixtures)
- Water Service Upgrades
- **HVAC Duct Sealing & Outside Fresh Air Intake**

As a result of these audits, GEO will invest approximately \$25 million to retrofit, modify, and upgrade lighting, water, laundry, and HVAC systems. As of 2023, \$13 million in energy improvement projects have been completed.

## **ENERGY UPGRADE PROJECTS**

	Investment Grade Audit Completed	Investment Amount	LED Upgrades	Water Efficiency Upgrades	Gas and Electric Upgrades	HVAC
Adelanto ICE Processing Center & Desert View Annex (CA)	<b>~</b>	\$2.7M	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Coastal Bend Detention Center (TX)	<b>~</b>	\$1.3M	<b>~</b>	<b>~</b>	<b>✓</b>	
D. Ray James Correctional Facility (GA)	Pending	\$4.0M	<b>~</b>	<b>~</b>	<b>~</b>	
East Hidalgo Detention Center (TX)	<b>~</b>	\$2.7M	<b>~</b>	<b>~</b>		<b>~</b>
Great Plains Correctional Facility (OK)	<b>~</b>	\$4.6M	<b>~</b>	<b>~</b>	<b>~</b>	<b>V</b>
Karnes County Detention Center (TX)	<b>~</b>	\$1.3M	<b>~</b>	<b>~</b>	<b>~</b>	
Lawton Correctional and Rehabilitation Facility (OK)	<b>~</b>	\$3.6M	<b>~</b>	<b>~</b>	<b>~</b>	
Lea County Correctional Facility (NM)	<b>~</b>	\$1.6M	<b>~</b>	<b>~</b>	<b>~</b>	
Moshannon Valley Processing Center (PA)	Pending	\$3.3M	<b>~</b>	<b>~</b>	<b>~</b>	



# **ENERGY CONSERVATION ACTIVITIES** AT GEO FACILITIES

In addition to the energy conservation activities at existing GEO facilities, at each of our newlyconstructed facilities we implement a wide range of green initiatives, including:

- Use of R30 insulation in roofing
- R20 insulation in walls
- White reflective roofing materials
- **Building management systems**
- Low-flow showerheads
- Use of recycled water in laundry operations
- High efficiency LED lighting
- Occupancy sensors in offices and classrooms for lighting
- Use of gas for hot water heating instead of electricity
- Cycling of air conditioners using the building management system to avoid utility peak load charges
- Skylights for natural light with light-level sensors for balancing artificial lighting loads
- Low flow plumbing fixtures
- Control of plumbing fixtures, including showers, from control rooms
- Waterless urinals
- Use of timers/photocells on exterior lighting
- High efficiency HVAC equipment
- Use of chilled water systems vs. rooftop DX units
- Heat recovery for laundry exhaust
- Photovoltaic solar panels

# **LEED CERTIFICATION**

GEO is committed to sustainable building practices that incorporate energy efficiency and mitigate environmental impact in the development of new facilities. This is reflected in our focus on new design and construction in accordance with LEED standards administered by the Green Building Certification Institute.



# The Green Building **Certification Institute**

The Leadership in Energy & Environmental Design (LEED) certification program is administered by the Green Building Certification Institute. LEED certification is based on an evaluation of a number of environmental factors including but not limited to the sustainability of the site, the efficient use of water, energy, material, and other resources, the quality of indoor air and overall environment, and the use of innovative and environmentally friendly technologies and strategies.

In 2011, GEO's Blackwater River Correctional and Rehabilitation Facility in Milton, Florida, became our first ever LEED Certified project to receive Gold Certification and to our knowledge, it is one of the first ever LEED Gold Certified correctional facilities in the United States. Since then, 14 new or expanded GEO facilities throughout the U.S. have been designed in accordance with LEED certification standards.

# SAFETY, RISK MANAGEMENT, AND CYBERSECURITY

In 2023, GEO provided support services for 100 secure facilities, processing centers, and community reentry facilities, as well as 97 non-residential reentry programs. We employed approximately 18,000 employees.

GEO has a firm commitment to the health and safety of our employees and those in our care, as well as contractors, medical providers and visitors at all our facilities. Our responsibilities in these areas, along with those of our employees, are highlighted in Section 7 of GEO's Code of Business Conduct and Ethics (see sidebar).

# **SECTION 7 – GEO'S CODE OF CONDUCT -HEALTH AND SAFETY**

GEO strives to provide each employee with a safe and healthy work environment. Each employee has the responsibility for maintaining a safe and healthy workplace for all employees by following safety and health rules and practices and reporting accidents, injuries and unsafe equipment, practices or conditions. These requirements extend to all contractors performing work at all GEO facilities.

Violence and threatening behavior are never permitted. Employees should report to work in the condition to perform their duties, free from the influence of illegal drugs or alcohol. The use of illegal drugs in the workplace will not be tolerated. These requirements extend to all contractors performing work at all GEO facilities.

### SAFE AND HUMANE ENVIRONMENT

We respect the right of all persons to have a safe and humane environment, and our commitment to this right is unwavering. Our goal of ensuring a safe and humane environment for everyone in our care calls for us to follow many sets of standards and laws that define and prescribe the daily operation of our facilities and programs.

### GEO'S EHS MANAGEMENT SYSTEM

Throughout our operations and at all facilities, GEO has implemented an Environmental Health and Safety (EHS) Management System that is grounded in Integrated Safety Management. Our health and safety management system and practices apply to all GEO employees and contractors. Through the EHS, we have established objective, quantifiable targets and extensive feedback and reporting mechanisms to achieve continuous improvement in our health and safety performance.

The overall management of GEO's EHS program is led by GEO's Corporate Risk Management department, which is comprised of more than 50 professionals with expertise in occupational safety, workers' compensation and insurance, risk analytics, and environmental matters. Regional Safety Managers are embedded into our operations throughout the United States and provide hands-on, field support for our facilities.







### **GEO SAFETY INSTITUTE**

GEO has long been an industry leader in Safety & Risk Management. Several years ago, we launched a university partnership to create a Correctional Officers Safety Course. After many years of success and hundreds of GEO students attending the course, we decided to bring the course in-house. After six months of planning, development, and creating the curriculum, the first GEO/OSHA General Industry 30hour class was conducted in December 2016.

In 2023, GEO's Risk Management department conducted two classes for Fire Safety Managers that included sixty-one students.

The GEO Safety Institute provides safety curriculum to each Division of the Company, as well as training curriculum for The GEO Continuum of Care®. Instructors are authorized trainers of the OSHA51130hour General Industry course. The course is generally attended by Fire Safety Managers, maintenance staff, compliance staff, management staff, and others. Since the inception of the GEO Safety Institute, approximately 485 Certificates of completion have been issued to successful participants.

The GEO Safety Institute also supports The GEO Continuum of Care® program for inmates and residents. The GEO Continuum of Care® program includes a safety curriculum that increases a participant's ability to seek gainful employment by providing several marketable training course certificates. The participants have access to classes such as the OSHA 10-Hour Construction Safety course and forklift operator training. In 2023, 4,128 CoC students successfully completed either the OSHA 10hour course and/or forklift operator training. Since 2022, more than 8,000 CoC students have completed the course.

# THE GEO SAFETY INSTITUTE SUPPORTS THE COMPANY BY PROVIDING TRAINING **MODULES ON THE FOLLOWING SUBJECTS:**

- **Workplace Violence Prevention**
- **Fire Protection**
- **Respiratory Protection**
- **Walking Working Surfaces**
- **Ladder Safety**
- **Fall Protection**
- **Powered Industrial Trucks/Forklift**
- **Personal Protective Equipment**
- **Conducting Safety Audits and Inspections**
- **Safety Committee Functions and Duties**
- **Defensive Driving/Spotter and Backing Safety**
- **Emergency Response and Evacuations**
- **Chemical Safety Management**
- **Safer Lifting and Ergonomics**
- Safe Searches and Sharp Objects Handling
- **Slip Trip Fall Prevention**
- **Office Safety**
- Sanitation and Janitorial
- **Food Service Safety & Food Borne Illness Prevention**
- Incident Investigations
- **Workers' Compensation Management**
- **Risk Management Claim Reporting**



### **CYBERSECURITY**

GEO maintains a Board-level Committee to provide oversight on the Company's protection against potential cyber-related incidents. The Cybersecurity and Environmental Oversight Committee is empowered and authorized to oversee and guide the Company's processes and initiatives as well as its risk management program regarding cybersecurity, privacy, and environmental concerns.

Notably, the Committee's members are from diverse industries that have implemented state-of-the-art protections against cyber incidents. Their collective insights inform measures being developed, implemented, and continually updated by GEO's information technology, finance, operations, and risk management departments. Day-today cybersecurity responsibility rests with our Chief Information Security Officer, who provides reports to the Committee on a regular basis, and GEO's Information Technology (IT) Department. GEO's IT Department has a data security incident management plan to investigate and remediate any issues that are raised.

GEO understands the importance of cybersecurity and takes all necessary measures to ensure information is secure. Besides the physical security elements of our data centers, GEO's environment is monitored 24/7 by a Security Operations Center (SOC). GEO performs regular threat assessments, penetration tests, and threat hunting, internally and through third party engagements.

To protect the privacy and confidentiality of the data of those entrusted to our care and employees, GEO uses best in class technologies to implement strict information security policies based on the National Institute of Standards and Technology (NIST) 800-53 framework moderate control set. GEO regularly

performs compliance framework assessments through authorized third-party service providers to identify strategic growth opportunities to keep up with the emerging and constantly changing threat landscape.



To maintain the highest levels of security, GEO works closely with experienced security professionals and top cybersecurity firms to ensure the correct resources are always available and provide a holistic view into GEO's information security posture.

Our robust continuous training program ensures all employees are always up to date on the latest threat vectors, best practices, new risks, and common attack methods. Through regular training content, internal phishing tests, and GEO's agile approach to cybersecurity, we strive for success in every aspect of security, based on the threat landscape. In addition,

GEO has robust policies and procedures related to cybersecurity and general IT practices that include but are not limited to encryption standards, antivirus protection, remote access, multifactor authentication, confidential information and the use of the internet, social media, email, and wireless devices. These policies go through an internal review process and are approved by appropriate members of management.

# **CYBER SECURITY TRAINING**

GEO started conducting Cyber Security Awareness training in 2016, utilizing several human risk management platforms. Currently, GEO utilizes the KnowBe4 platform to implement its Cyber Security Awareness Training, GEO began disclosing information related to Cyber Security Training for calendar year 2023, and this will serve as our baseline for Cyber Security Statistics for future reports.



# **2023 Cyber Security Training Statistics**

- 6,199 Employees Participated in Cyber **Security Training**
- **85% of Participants Recorded Correct Responses in Training Quizzes**

BI Incorporated, a subsidiry of GEO, also ensures cybersecurity is taken seriously. BI Incorporated maintains an Authority to Operate (ATO) through government contracts that are aligned with the NIST FISMA (Federal Information Security Management Act) Moderate security framework. Part of this agreement includes the Continuous Monitoring (ConMon) of the system, its security compliance to the framework, and conducting monthly vulnerability scans.



In addition to NIST, BI Incorporated is preparing for Federal Risk and Authorization Management Program (FedRAMP) readiness assessment, which provides increased security standards through the standardization of security monitoring for cloud products and services.



BI Incorporated also provides training to all employees on privacy and cybersecurity, conducts background checks, receives security clearances for access to critical systems, and maintains an administrative hierarchy for accessing system information.

### ADA WEBSITE COMPLIANCE

In order to comply with the Americans with Disabilities Act (ADA), a number of GEO websites utilize a third-party widget, accessiBe, to ensure compliance. Currently, geogroup.com, georeentryconnect.com, bi.com, and wearegeo.com utilize the widget. In 2023, all four websites were level AA ADA compliant with a score of 100.



## SUPPLY CHAIN RISK MANAGEMENT

GEO places great value on its relationships with its numerous and varied contractors, vendors, and suppliers, and therefore also implements specific cyber-related risk management and insurance protocol tools for these stakeholders; accordingly, the cybersecurity requirements are designed to protect them, as well as GEO, its employees, and government agency partners from computer viruses, ransomware, malware, phishing, and other attacks and potential threats from cyber-criminals.

For additional information on GEO's Safety, Risk Management, and Cybersecurity, please visit geogroup.com/Risk-Management-and-Cyber-Security.



# **ENGAGING WITH OUR STAKEHOLDERS**

GEO's stakeholders include our employees and Board members, government agency partners, regulators, accrediting organizations, faith-based organizations and NGOs, the individuals in our care, unions and labor organizations, communities where we operate, and investors and creditors.

Through regular meetings and discussions, webcasts and conference calls, as well as a steady flow of information provided in our reports, newsletters, and posted on our website, we strive to educate our stakeholders on our operations, governance practices, the regulatory environment in which we operate, and our overall commitment to corporate social responsibility, sustainability, and respecting the human rights of all those in our care.

At the same time, we have been active participants in ongoing dialogues with many of our stakeholders and carefully consider their input and feedback as being critical to our focus on achieving operational excellence, having a positive impact on individuals and our society, and meeting the standards for excellence in corporate citizenship.

We establish community advisory boards at all of our Secure Services facilities and a majority of our GEO Care locations, made up of representatives from local government, law enforcement agencies, non-governmental organizations, local citizens, and others. These advisory boards meet on a regular basis to provide input on our operations and maintain strong local ties in our communities.

An area of emphasis for GEO involves working with key stakeholders to help the company understand different strategies of achieving human rights goals/assessing human rights topics in our U.S. Secure Services facilities, processing centers and community reentry programs.





## FAITH-BASED PARTNERSHIPS

As part of our collaboration with key stakeholders, GEO partners with approximately 47 faith-based organizations around the country, including national organizations and local community churches. These organizations offer a wide range of religious and educational services, as well as guidance and mentorship, to the individuals in our care.

As part of GEO's ongoing evolution in becoming the preferred provider of reentry and rehabilitation efforts to those we serve, we have engaged a new faith-based community partner, Damascus Reentry of Cincinnati, Ohio.

Having developed programs since 2002 that seek to accommodate business owners with manageable workforce solutions, Damascus resolves several issues for both the corporation and the returning citizen.

The old adage, "find the need and fill it" is a principle by which Team Damascus operates. By working inside facilities prior to release and training participants to specific skill sets, the individual has the surety of a job and the business owner contributes to the community by supporting the efforts to support the change of these men and women into productive stakeholders in their own neighborhood.

Additionally, their in-prison curriculum will soon begin to be utilized in GEO Day Reporting Centers and Residential Reentry Centers. Until now, faithbased programming operated almost exclusively within the domain of our CoC and state-run facilities. We are happy to announce that the Damascus soft skills faith-based curriculum will begin to be taught in our Beaumont Transitional Treatment Center (TX) and is being considered at our Sacramento Bureau of Prisons Day Reporting Center (CA).



# CHAPLAINCY HIGHLIGHTS

In 2023, 8,300 volunteer hours were provided to participants by our local community partners. CoC's top three facilities for active volunteers were New Castle Correctional Facility (IN), Lawton Correctional and Rehabilitation Facility (OK) and Alabama Therapeutic Education Center.

Angel Tree Program - Our continuing partnership with Prison Fellowship resulted in providing 4,643 children of parents in our custody with Christmas presents through GEO's participation in the Angel Tree program. Our top three participating facilities for 2023 were Riverbend Correctional and Rehabilitation Facility (GA), Kingman Correctional and Rehabilitation Facility (AZ) and New Castle Correctional Facility (IN), with all three facilities serving 726 families.

For additional information on GEO's Faith-Based Partnerships, please visit geogroup.com/Faith-Based-Partnerships.

### THE GEO GROUP FOUNDATION

The GEO Group is committed to making a difference in the communities in which we operate. Every year, through The GEO Group Foundation, GEO supports charities, schools, community organizations, and higher education scholarships for students across the country.

Since 2011, The GEO Group Foundation has donated approximately \$22.2 million to scholarships, children's organizations, health and disability organizations, youth sports and development, veterans' organizations, and various other charitable organizations in the communities where we operate.

Overall, GEO donates more than 2% of net profits to charitable causes and community projects addressing local needs. The GEO Group Foundation is also a proud supporter of local charities where GEO is headquartered in South Florida, with more than \$7.3 million in donations benefiting various local causes since 2011. In 2023, The GEO Group Foundation donated more than \$1 million to local causes and charities.

In 2023, The GEO Group Foundation ranked 12th on the Top South Florida Corporate Philanthropists list, published annually by the South Florida Business Journal, and has made the list 11 years in a row.

In supporting GEO's mission of helping those returning to the community be successful, in 2023, The GEO Group Foundation donated approximately \$267,000 to Second Chance and Community Reentry Organizations.

Additional information on The GEO Group Foundation, including its annual reports, can be found at geogroup. com/Foundation.

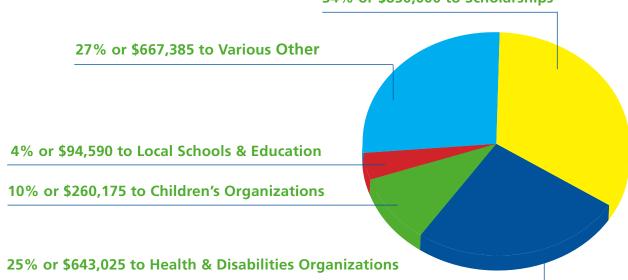






# CHARITABLE GIVING (2023): \$2.5 MILLION

34% or \$850,000 to Scholarships



### MANAGING A DIVERSE SUPPLY CHAIN

GEO works with numerous diverse vendors and suppliers of services and goods, and requires compliance with applicable laws. GEO also monitors our suppliers for anti-corruption practices. We expect suppliers to maintain the same standards as GEO has laid out in our Code of Business Conduct and Ethics and our newly established Vendor Code of Conduct.

GEO takes our responsibilities seriously and has formal due diligence processes to screen and monitor third parties, suppliers, and agents.

In 2023, GEO spent approximately \$107 million with diverse vendors, an increase of over \$10 million when compared to 2022. Further details are available in the appendix of this report.

Our contracts with the federal government include specific targets for diverse spending with businesses owned by women, minorities, veterans, and disabled veterans. We develop plans to meet these targets for each federal contract and require all vendors to certify their classification. GEO tracks diversity spending in our vendor system and shares this data every six months with our federal government clients. This information is also reported to GEO's Chief Financial Officer. GEO takes spending on diverse suppliers seriously, and in cases where spending is tracking below target, we develop and execute plans to meet established targets.

In 2023, GEO onboarded 453 new vendors in our system, with more than half being certified as small businesses and one-third certified as diverse. GEO is proud to work with local small businesses who provide many essential services to GEO facilities, such as roofing, HVAC maintenance, and painting. Where it is difficult to work with local suppliers, we have developed initiatives to help small businesses in our communities become more competitive with larger national suppliers.

GEO works with diverse business groups to promote opportunities to become a vendor or supplier to the company. We have an outreach program with Women's Business Enterprise National Council (WBENC) and are active in WBENC's South Florida chapter. GEO also attends events sponsored by the American Correctional Association to network with diverse vendors, suppliers, and agents.

# SUPPLIER DIVERSITY RECOGNITION



**GEO Group received a 2023** Military Friendly® Top 10 **Supplier Diversity Program** award, recognizing commitment to include veteran-owned businesses in our corporate supplier diversity efforts.



### **2023 DIVERSE SUPPLIERS**

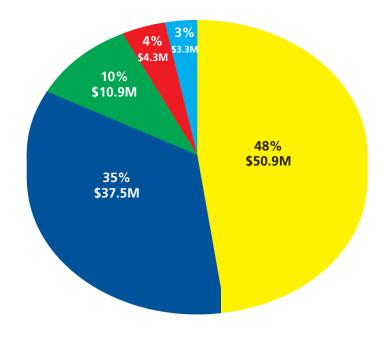
Women-owned Businesses

Small-disadvantaged Businesses

**Veteran-owned Businesses** 

**Disabled Veteran-owned Businesses** 

**Hub-zone Businesses** 



## **GEO CONTINUUM OF CARE:** REHABILITATOR OF LIVES

The GEO Continuum of Care® - an innovative and award-winning initiative we began in 2015 - provides enhanced rehabilitation and reentry programming, including cognitive behavioral treatment, integrated with post-release support services. This evidence-based treatment model begins with individualized risks and needs assessments and offers programs designed to address the specific needs of each participant based on their assessments.

#### **FACILITATING TRANSITION: GEO'S** POST-RELEASE SUPPORT SERVICES

Approximately 95% of all individuals released from prison return to their communities. GEO's Post-Release Support Services provide case management, develop and maintain community partnerships, and coordinate and distribute transitional resources based on individual need.

These measures are aimed at reducing recidivism rates, as well as increasing public safety, reducing victimization, and improving the quality of life for released individuals upon returning to their communities.

GEO understands the value of providing second chances to those impacted by the Criminal Justice System and continues to demonstrate this through our hiring practices. The GEO Continuum of Care® Post Release Call Center is 67% staffed with returned citizens.

#### **GEO's Post-Release Support Services include** providing assistance for:

- Transitional Housing
- Substance Abuse and Mental Health Treatment
- **Vocational Training**
- **Transportation Assistance**
- **Family Reunification Opportunities**
- **Educational Classes**
- Clothing and Food Vouchers
- Job Placement Assistance

Highlights of the Continuum of Care program are available in the Appendix. For additional information on the award-winning GEO Continuum of Care® and annual reports on the program, please visit https://www.geogroup.com/CoC

As an extension of the GEO Continuum of Care®. GEO's Post-Release Case Managers coordinate and facilitate the delivery of resources through 295 preferred providers. Weekly calls are scheduled with post-release participants to assess progress, provide support for up to 12 months, and motivate participants to continue in the behavioral change process.

In addition to extended case management, education, training, and related services, GEO allocated approximately \$1.6 million in funding during 2023 to assist those released from custody in obtaining such necessities as: housing (50%); employment/education (18%);transportation (12%); treatment services (9%); clothing (6%); and food (5%). Since 2016, GEO has allocated approximately \$9.6 million in funding to assist individuals released from GEO facilities.

#### 2023 POST-RELEASE SUPPORT FUNDING



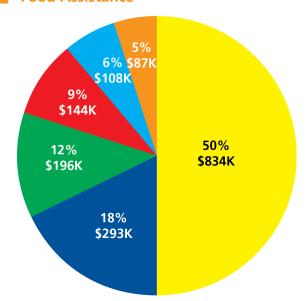
Employment/Education

**Transportation** 

**Treatment** 

**Clothing** 

**Food Assistance** 



GEO allocated approximately \$1.6M in annual funding in 2023 to assist diverse individuals released from custody

## 2023-2021 GEO CONTINUUM OF CARE (COC) HIGHLIGHTS

00	POPULATION	2023	2022	2021
	Total Eligible Population	55,694	55,767	45,728
4114114114	Total Program Participants	21,323	16,585	27,731
000	PARTICIPATION			
<del>~</del> ~	Total Programming Hours Completed	4,623,564	3,523,334	2,777,252
<b>`</b> O´	Total Programming Completions	94,868	91,804	86,262
	Behavioral Program Completions	46,201	39,603	38,601
	Individual Cognitive Behavioral Treatment Sessions Completed	36,309	34,415	33,219
	Average Daily Vocational Attendance	5,112	5,001	4,895
	Average Daily Academics Attendance	4,729	4,102	3,791
	Average Daily Substance Abuse Treatment	7,113	6,113	6,947
	Attendance			
	<b>Total Substance Abuse Treatment Completions</b>	8,147	7,302	5,520
	Total Vocational Completions	9,234	8,119	6,815
	Total High School Equivalencies Issued	3,124	2,365	2,107
	Average Program Participation Hours per Participant	217	209	167
	POST-RELEASE SUPPORT SERVICES SUMMARY			
	Total Post-Release Participants	3,166	2,534	4,504
шш	Community-Based Participants	1,979	1,868	1,868
	Participants Pending Release	1,187	990	2,636
	Employed/Students	739	739	808
0	STAFF DEVELOPMENT			
	Total Annual Trainings	12,879	12,104	8,987
111 71	Total Staff Training Hours	270,459	223,475	217,346

<sup>\*</sup>Program participation in 2022 declined due to the discontinuation of the contracts for the Bay and Graceville Correctional and Rehabilitation Facilities in Florida and the George W. Hill Facility in Delaware County, Pennsylvania.

### WORLD CLASS HEALTHCARE



The healthcare needs of the individuals in our care are often significant. Those needs can include acute or chronic healthcare conditions, as well as emergent care needs, and/or mental health conditions, issues, including despair, anxiety, depression, fear, PTSD, thoughts of self-harm, and suicidal ideation.

GEO is proud to directly provide healthcare services in many of our facilities.

Although GEO is typically responsible for the delivery of healthcare at our facilities as an ancillary component of our support services contracts, we are sometimes not the direct provider of health services. In some cases, our government agency partners determine who the healthcare provider will be.

GEO-provided health services are under the oversight of the GEO Healthcare Division in our Corporate Headquarters. The division is led by the Senior Vice President of Health Services and a Chief Medical Officer, with four decades of experience in clinical medicine, and is supported by subject matter experts in correctional healthcare, dental services, mental health services, quality control, administration, and off-site health claims management.

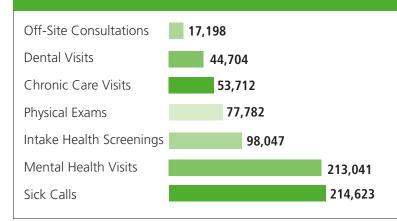
For all facilities at which GEO provides health services, local oversight and support for healthcare is also provided through one of GEO's three Regional Offices, located in Charlotte, North Carolina; San Antonio, Texas; and Los Angeles, California. Each Regional Office has a Regional Director of Health Services, and each Regional Director is supported by a team of Regional Managers of Health Services.

GEO strives to ensure that healthcare staff, including medical, nursing, dental, and mental health professionals, are available to provide care for everyone in our facilities. Through established staffing plans, these individuals fulfill their clinical and administrative responsibilities and work synergistically with our security staff to address any health situation that may arise. An Electronic Health Records system has been implemented in many of our facilities to maintain and track patients' clinical information efficiently and securely.

Initial screening for medical, mental health, and dental care is to be completed as soon as possible after intake, and generally within twelve hours of reception at our facilities. Those who are identified as most seriously ill are then prioritized for immediate clinical evaluation and treatment as needed.

In 2023, our Secure Services Healthcare Division oversaw nearly 719,000 medical encounters, including intake health screenings, physical exams, chronic care visits, off-site consultations, sick calls, dental visits, and mental health visits.

#### 2023 GEO SECURE SERVICES ANNUAL **MEDICAL STATISTICS**



All individuals in our care have coordinated access to healthcare services, which are available 24 hours per day, seven days per week. They are given the opportunity to submit oral or written healthcare requests at least daily, which are reviewed and prioritized by qualified healthcare professionals. Additionally, our patients receive ongoing education on disease risk and prevention and treatment plans.

These individuals also have the right to refuse or question the healthcare they are receiving through an established grievance process, which is a key component of our Quality Improvement program.

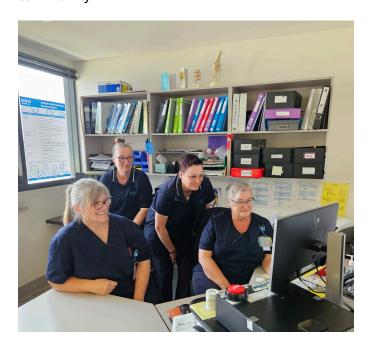
We take our responsibility to provide prompt, comprehensive, and compassionate health and mental healthcare to everyone under our care seriously. Our health services staff follow policies, practices, and evidence-based updated clinical guidelines, including the correctional healthcare standards established by the American Correctional Association and the National Commission on Correctional Health Care.

#### **HEALTHCARE SERVICES IN AUSTRALIA**

In July of 2023, under a new contract with the Department of Justice and Community Safety in Victoria, Australia, GEO Healthcare commenced delivery of primary healthcare services across 13 public prisons. GEO Healthcare now provides a full range of primary health and specialist services, with a focus on some of the more vulnerable inmate cohorts, including Aboriginal peoples, older people, and people with disabilities.

Another key component of the new service delivery is the provision of alcohol and other drug abuse treatment services, which includes timely assessment and withdrawal programs, Medication Assisted Treatment of Opioid Dependency, harm education information, and alcohol or other drugs (AOD) peer support.

Additionally, GEO Healthcare staff are provided with contemporary healthcare training, including post-release assessments and support to ensure continuity of healthcare for people on release to the community.





#### GEO HEALTH CARE AUSTRALIA MEDICAL STATISTICS (JULY 2023- DECEMBER 2023)\*

	2023*
Dental Visits	4,800
Nursing Visits	94,789
Optometry Visits	588
Mental Health Visits	10,919
Physiotherapy Visits	2,562
Podiatrist Visits	1,035
General Medical Visits (Medical Practitioner Total)	20,642
Visits to an Aboriginal Health Worker	928
Other Visits (e.g. Visits Undertaken at Transition Centres)	3,690
Total	139,953

\*GEO's contract for healthcare in Australia began in July 2023. GEO will provide fully annualized data for GEO Health Care Australia in future reports.



#### **HIGH-QUALITY NURSING SERVICES**

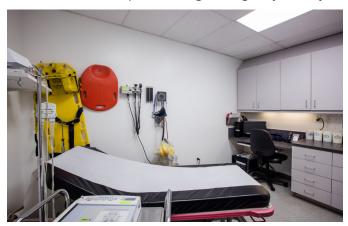


Nursing is a major component of the healthcare services GEO provides to those in our care, representing approximately 60% of the overall health care staff in our Secure Services facilities. GEO's Corporate Health Services is extremely proud and supportive of our nursing staff comprised of Registered Nurses, Licensed Practical Nurses, and Nurse Practitioners. They excel throughout not only their daily operations, but also showed exemplary operational excellence during the COVID pandemic.



Health Services GEO onboarded approximately 252 Registered Nurses, Licensed Practical Nurses, and Nurse Practitioners.

Our nursing component is the first line of contact in many cases where healthcare is provided. From performing the intake screening, providing routine medications, or implementing emergency care, you



can count on a nurse being involved. Within our facilities, the availability of nursing care can mean the difference in someone receiving the care which leads to saving a life when minutes count. Our nurses perform services expanding from drawing laboratory specimens, to preparing the patient for a clinician's exam or providing skilled care in our infirmary settings. Nurses triage every situation from a sick call request to an emergency encounter, thus ensuring continuity of care.



Working as part of a multidisciplinary team, nursing staff work hand in hand with medical staff, dental providers, and members of the behavioral health team to provide holistic medical care for those entrusted to their services. Many of our Health Services Administrators in our facilities started out as nurses and maintain that certification today. GEO Health Services strives for Operational Excellence in each of our departments and the nursing staff are a huge part of that mission.

#### **EMPLOYEE SPOTLIGHT: JASON WRIGHT,** VICE PRESIDENT OF HEALTH SERVICES

Recently, the University of Phoenix highlighted GEO's Vice President of Health Services, Jason Wright, in an article titled "UOPX alumni spotlight: Jason Wright took his nursing career corporate." You can read more about Jason's career at https://www.phoenix.edu/blog/uopxalumni-spotlight-jason-wright.html.



#### **SUICIDE PREVENTION**

Through effective suicide risk assessment and prevention policies and procedures, GEO's Behavioral Health care experts, working closely with Secure Services staff, are dedicated and committed to eliminating and reducing the risk of self-destructive individual behaviors of all those entrusted to our care.

The responsibility for preventing self-harm incidents involves every staff member who has any interaction with the population. It does not solely involve the care provided by medical or behavioral health staff, but a commitment by all staff to observe for warning signs indicating that an individual may be at risk.

Training, observation, identification, communication are essential in assessing and treating at-risk individuals. Training in suicide prevention begins at the time of initial staff orientation and then annually thereafter. Staff are trained in identifying potential risk factors which may indicate that an individual may be considering suicide or self-harm.

The inmate or detainee will be provided appropriate follow-up care by behavioral health staff after discontinuing suicide watch to reassess risk and for diagnosis and treatment planning. In summary, successful suicide prevention involves a commitment by all staff to observe and identify inmate or detainee behavior which may indicate increased risk.

In addition to an emphasis on the importance of training, communication between security and both nursing and behavioral health staff is stressed along with the importance of providing quality behavioral health care for those who present with symptoms of a mental illness.

Lastly, there is an emphasis on guarding against complacency or going through the motions since at any given time, there may be an inmate or detainee who is at risk for suicide, and staff are aware of this in every interaction with the goal of proper identification and referral for behavioral health care.



In 2021, the Bureau of Justice Statistics calculated the rate of suicide in jails and prisons in the United States. An analysis of GEO's suicide rates using the same methodology demonstrates that rates of suicide are lower in GEO-operated facilities than those in Federal Prisons, approximately twice as low as those in State Prisons, and significantly lower than those in County Jails.

#### Suicide Rates for GEO vs. Federal & State **Prisons and Jails\***

- 20 per 100,000 in Federal Prisons
- 27 per 100,000 in State Prisons
- 49 per 100,000 in Jails
- 14 per 100,000 in GEO-Operated Facilities

\*The most recent year that the Bureau of Justice has statistics on prison suicide rates in the United States is 2021. For comparability purposes, GEO's suicide rate is based on data from 2021. For 2023, GEO's suicide rate was 12 per 100,000.





### **DIVERSIFIED EMPLOYER**

GEO is an equal opportunity employer focused on the rich diversity of our workforce with zero tolerance for all forms of workplace discrimination and sexual harassment. Responsibility for diversity initiatives lies with our Chief Human Resources Officer.



Today, women comprise more than half of GEO's U.S. workforce and play a significant role in our leadership and management. Of GEO's 14,331 U.S. employees, 51% are female. Women account for 54% of our corporate employees, 42% of our facility security staff, and 31% of those serving in management positions as directors and above. We also continue to recruit women to our workforce, with women comprising 52% of GEO's new hires in 2023.

Women are also involved at the highest levels of our organization. Of the nine current members of GEO's Board of Directors, three are women.

In all areas of our business, GEO strives to achieve wider racial and ethnic diversity. In 2023, one of our Board seats was held by a member of a minority community. Across our organization, under-represented minorities of the United States - including African American, Hispanic and Latino, Asian, Pacific Islander, Native Hawaiian and Native American/Alaskan - currently account for 69% of our U.S. employees.

Minorities comprise 45% of GEO's corporate workforce in the U.S., 73% of our facility security staff, and 33% of those serving in management positions as directors or above. GEO's employee population is also diverse by age. Of new hires in 2023, 40% were under age 30, 41% were between ages 30 and 50, and 19% were older than 50.

GEO is proud to support our local communities, and we recruit more than 90% of our workforce from these communities.

#### **RECOGNIZING GEO'S DIVERSITY**

**GEO** has been recognized by Latino Leaders Magazine as one of the Best Companies for Latinos to Work for. Learn more by visiting geogroup.com/latino-leaders-feature.



- In 2023, GEO recognized its Diversity in Leadership Award recipients. Read more about the 2023 Diversity in Leadership Award recipients by visiting geogroup.com/ embracing-diversity-inclusion.
- **GEO** received the Military Friendly Top 10 Supplier Diversity Program Award, has been cited by U.S. Magazine **Veterans** among its "Top Veteran Friendly Companies,"



and was recognized in the Fall 2022 issue as one of the "Best of the Best 2022" Top **Veteran Friendly Companies. For additional** information, please visit geogroup.com/



For more information about our Diversity, Equity, and Inclusion (DEI) practices, access our 2023 DEI Annual Report.



#### **EMPLOYEE DIVERSIT**

U.S. Based Employees	2023
Total GEO U.S. Employees	14,331
% of all U.S. Employees - Women	51%
% of all U.S. Employees - Minorities*	69%
% of Board of Directors - Women	25%
% of Board of Directors - Minorities*	12%
% of Management Positions - Directors or Above - Women	31%
% of Management Positions - Directors or Above - Minorities*	33%
% of Corporate Employees - Women	54%
% of Corporate Employees - Minorities*	45%
% of All GEO Security Staff-U.S. (includes Transportation) - Women	42%
% of All GEO Security Staff-U.S. (includes Transportation) - Minorities*	73%
% of all U.S. Employees - Veterans	11%

#### **NEW HIRES**

% Under Age of 30	40%
% Between Ages 30 - 50	41%
% Over Age 50	19%
% Women	52%
% Minorities*	68%

<sup>\*</sup>Includes Hispanic/Latino, Black/African American, American Indian/Alaska Native, Native Hawaiian/Pacific Islander, Asian, and two or more races.

#### COMPENSATION AND BENEFITS

GEO offers competitive employee compensation and benefits. In 2023, the average GEO security officer starting wage was \$24.98/hour, and the average GEO employee annual salary was \$59,739. GEO's employee benefits generally include the following:

- Paid Time Off
- **Paid Holidays**
- Medical and **Prescription Drug** coverage
- Dental
- Vision
- Short- and Longterm Disability
- Health and Dependent Care Flexible Spending Accounts
- Basic, Additional, Spousal and Dependent Life Insurance
- 401(k) Retirement Plan

- Voluntary Whole Life Insurance
- Voluntary Critical Illness Insurance
- Voluntary Accident Insurance
- Legal and Identity Theft Protection **Plans**
- **Employee Assistance Program**
- Tuition Reimbursement
- **Employee Rewards** and Recognition **Programs**
- **Employee Discounts**
- **Employee Assistance** Program

#### SUPPORT FOR DEPENDENT CARE

GEO employees can set up a Dependent Care Flexible Spending Account that lets them use tax-free dollars for eligible dependent care expenses and GEO matches \$250 for a \$1000 plan year contribution.

GEO's Employee Assistance Program (EAP) provides assessment, short-term counseling, referral, and coaching services to all GEO employees. It's provided at no cost to employees and their household members and is completely confidential and available 24/7/365.

It is also a valuable resource for celebratory life events such as welcoming a new baby, adopting a pet, purchasing a home, planning for retirement and more. Counseling services are available in person, by text message, live chat, phone, or video conference.

GEO has a partnership with Purchasing Power that allows employees to purchase various items large and small at a discounted rate when such a need arises. Employees can purchase these items and pay for them over 12 months through payroll deductions.

#### PROVIDING HIGHER **EDUCATIONAL OPPORTUNITIES**

GEO employees and their family members (parent, spouse, and child) are eligible to further pursue their educational goals by receiving reduced tuition rates on a variety of accredited online degree programs in business, education, healthcare, and other disciplines provided at 10 different higher education institutions. A tuition reimbursement program is also available for GEO employees pursuing their education as they work to develop their skills and enhance their job performance. Tuition reimbursement is provided to eligible employees for courses offered by accredited colleges, universities, and secretarial and trade schools.

#### In 2023, GEO provided approximately \$129,000 in tuition reimbursement to 97 employees.

Separately, GEO's subsidiary, BI Incorporated, offers an education assistance program to its full-time employees with at least one year of service. For more information on GEO's educational opportunities please visit https://jobs.geogroup.com/benefits.

#### **ADA COMPLIANCE**

GEO engages in interactive processes to ensure that qualified individuals with disabilities under the Americans with Disabilities Act (ADA), as amended by the ADA Amendments Act, as well as under all applicable state or local laws, are afforded a reasonable accommodation in the workplace for their disabilities. GEO fully supports and complies with all applicable federal, state, and local laws.

#### **FMLA PARTICIPATION**

Throughout our organization, we recognize the needs of employees facing challenging life circumstances and respect their rights under the Federal Medical Leave Act (FMLA). In 2023, 1,436 U.S. employees utilized the FMLA.

#### **COMPLIANCE WITH FEDERAL AND STATE EMPLOYMENT LAWS**

In each of our operations throughout the U.S., GEO complies with all federal, state, and local labor and employment laws and regulations. We have zero tolerance anti-discrimination and anti-sexual harassment policies. These policies are covered as part of the training conducted for all our U.S. employees and include detailed instructions for multiple ways for employees to report incidents.

#### REPRESENTATION BY LABOR UNIONS

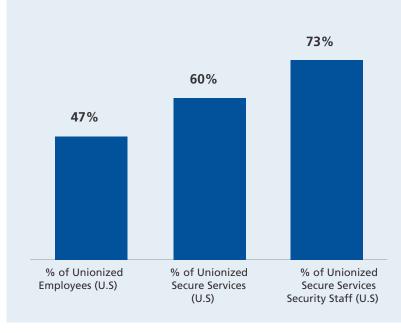
GEO welcomes the participation of labor unions in our facilities and respects the rights of individual

employees to choose whether or not to join labor organizations. We are proud of our strong labor relations, and nearly half of our employees belonged to a union in 2023.

To further our support for our employees to decide for themselves if they want to be represented by a union for the purposes of collective bargaining, GEO has made a commitment to not conduct anti-union campaigns if a union files a Petition of Certification for Representation with the National Labor Relations Board. In most cases, GEO will voluntarily recognize a union when they obtain the requisite number of union authorization cards. Furthermore, GEO has a Neutrality Agreement with the International Association of Machinists and Aero Space Workers and the National Federation of Federal Employees.

As a result of these efforts, in 2023, GEO saw an increase in union participation and membership growth at our facilities. In particular, GEO saw increased union representation from the National Federation of Federal Employees and the International Brotherhood of Teamsters.

#### **2023 UNIONIZATION STATISTICS**



In the United States, employees in 55 of our locations are represented by unions including:

- International Association of Machinist & Aerospace Workers (IAMAW)
- The International Union, Security, Police and Fire Professionals of America (SPFPA)
- **National Federation of Federal Employees** (NFFE)
- **International Brotherhood of Teamsters** (TEAMSTERS)

- District 1199J, National Union of Hospital and Health Care Employees (AFSCME, AFL-CIO)
- American Federation of State, County, and Municipal Employees (AFSCME in Illinois)
- United Government Security Officers of America (UGSOA)

# EMPLOYEE TRAINING AND DEVELOPMENT

GEO has a robust training program for staff at all levels of the organization. Our training of managerial, administrative, and security staff is based on the standards set by the American Correctional Association (ACA). The training requires a minimum of 120 hours of training within the staff member's first year of employment and 40 additional hours of recurring training on an annual basis.

# GEO CONTINUUM OF CARE TRAINING INSTITUTE

The GEO Continuum of Care® Training Institute trains all staff from the time of hire and on a regular basis throughout their employment. The training institute creates and implements staff and facility development needs through a needs analysis. GEO incorporates feedback from staff and participant surveys as well as research trends to develop training curricula and lesson plans. Our staff development plans include basic training, refresher training, advanced training, skillset certifications, and new managers training.

GEO CONTINUUM OF CARE TRAINING AND EDUCATION	2023
Total Staff Training Hours	270,459
Total Annual Trainings	12,879
CECLIDE CEDVICES TRAINING	
AND EDUCATION	2023
	1,066,218



# TRAINING TOPICS INCLUDE BUT ARE NOT LIMITED TO:

- GEO's Commitment to Human Rights
- Social and Cultural Awareness Core Correctional Practices (CCP)
- Understanding the Individuals in our Care
- Workplace Violence Prevention Program (WVPP)
- Suicide Awareness and Intervention
- Interpersonal Communication Skills
- Prison Rape Elimination Act Training
- Staff Professionalism and Ethics
- Facility Grievance Procedures
- Health Insurance Portability and Accountability Act (HIPAA)
- Telephone, Mail and Visiting Procedures
- Religious Opportunities
- Accountability and Security Procedures
- Life Safety and Emergency Procedures
- Use of Force Regulations and Procedures
- Emergency Planning and Response Procedures
- Facility Disciplinary Procedures
- Search Procedures
- CPR, AED, and Basic First Aid
- Report Writing
- Personal Protective Equipment (PPE)
- Giving Direction
- Contingency Management
- Universal Precautions
- Becoming Trauma Informed

## **APPENDIX - SUPPLEMENTAL ESG METRICS AND BREAKDOWNS**

BOARD OF DIRECTORS DIVERSITY					
	2023	2022	2021		
# of Board of Directors Members	8	9	9		
# of Minorities on the Board	2	2	2		
# of Women on the Board	2	2	2		
% of Minorities on the Board*	12%	22%	22%		
% of Women on the Board	25%	22%	22%		
% of Board Independence	87%	78%	78%		
% of Board Members Between 30 and 50	25%	22%	11%		
% of Board members Over 50	75%	78%	89%		

GEO SECURE SERVICES – U.S. AUDIT ACTIVITY					
	2023	2022	2021		
Total Active U.S. Secure Facilities	50	50	53		
Internal GEO Contract Compliance Audits Completed**	168	180	197		
Government Customer Audits Completed	83	77	52		
Third-party Inspections Completed	27	15	19		
GEO CARE – U.S. AUDIT ACTIVITY***					
	2023	2022	2021		
Internal GEO Contract Compliance Audits Completed**	277	254	239		
Government Customer Audits Completed	88	89	60		

20

29

21

**Third-party Inspections** 

Completed

<sup>\*</sup>Includes Hispanic/Latino, Black/African American, American Indian/Alaska Native, Native Hawaiian/Pacific Islander, Asian, and two or more

<sup>\*\*</sup>Includes: Annual Corporate Audits, Follow-up Audits, PREA Mock Audits, ACA Mock Audits, ACA Readiness Assessments, Ad Hoc Audits, Medical, and Operations only audits.

<sup>\*\*\*</sup>GEO Care audits include residential reentry centers, day reporting centers, in-person treatment programs, and ISAP locations.

## **HUMAN RIGHTS QUESTIONS INCLUDED IN GEO CONTRACT COMPLIANCE AUDITS**

	VIPLIAINCE AU		2024
GEO AUDIT CATEGORY	2023	2022	2021
Food Services	122	90	109
Physical Plant	175	170	234
PREA	107	118	131
Admission/Orientation	150	94	115
Law Library/Courts	75	81	85
Mail/Visitation/Telephone	201	188	192
Library	19	11	12
Discipline	158	114	124
Work Programs	95	67	71
Religious Programs	72	67	73
Substance Abuse Program	39	31	37
Sanitation	142	108	127
Safety	130	133	151
Emergency Preparedness	79	46	56
Accountability	62	39	43
Restricted Housing Units (RHU)	123	80	86
Searches/Security Inspection	75	46	34
Use of Force	68	35	38
Health Services	340	399	449
Recreation Programs	56	60	68
Total	2,288	1,977	2,235

GEO GROUP ENVIRONMENTAL PERFORMANCE METRICS*					
Energy Consumption	2023	2022	2021	Unit	
Total Energy Usage	1,736,046	1,685,936	1,752,490	GJ	
Electricity (Market-based)	813,929	921,965	967,072	GJ	
Natural Gas	811,869	644,742	707,792	GJ	
Diesel	15,740	17,619	16,091	GJ	
Fuel Oil	13,014	22,796	15,315	GJ	
Propane	40,854	38,538	43,720	GJ	
Renewable Energy Usage	40,640	40,276	2,500	GJ	
Non-renewable Energy Usage	1,695,406	1,645,660	1,749,990	GJ	
% of Renewable Energy Usage	2%	2%	0.1%	%	
% of Non-renewable Energy Usage	98%	98%	99.9%	%	
Energy Intensity Unit	0.10	0.09	0.11	energy/sq ft	
Water and Waste					
Water Withdrawal	2,113,184,852	2,813,351,280	2,774,780,187	gallons	
Waste Generation**	1,814	N/A	N/A	metric tons	
Greenhouse Gas Emissions					
Scope 1 Emissions	51,942	44,182	44,789	tCO2e	
Scope 2 Location-based Emissions	94,573	96,860	110,339	tCO2e	
Scope 2 Market-based Emissions	92,488	94,029	110,177	tCO2e	
Scope 1 Intensity	0.0031	0.0025	0.0024	tCO2e/sq ft	
Scope 2 Intensity***	0.0057	0.0054	0.0060	tCO2e/sq ft	

<sup>\*</sup>In 2023, GEO began reporting the total renewable energy consumption for the years ending in 2023, 2022, and 2021. The 2022 electricity consumption, water usage, scope 2 location-based emissions, and scope 2 market-based emissions were updated based on refined information provided by the sites.

<sup>\*\*</sup>Waste data reported for the first time in 2023 and currently covers nine Secure Services facilities.

<sup>\*\*\*</sup>Scope 2 location-based emissions.

### **2023 GEO GROUP ENVIRONMENTAL PERFORMANCE METRICS BY SEGMENT\***

	GEO SECURE SERVICES FACILITIES (U.S. + INTERNATIONAL)	GEO CARE FACILITIES (RESIDENTIAL REENTRY)	CORPORATE AND REGIONAL/DIVISIONAL OFFICES	UNIT
Energy Consumption				
Total Energy Usage	1,555,937	151,958	28,150	GJ
Electricity (Market-based)	713,004	80,162	20,763	GJ
Natural Gas	736,316	70,595	4,958	GJ
Diesel	14,513	1,201	26	GJ
Fuel Oil	13,011	0	3	GJ
Propane	38,453	0	2,400	GJ
Renewable Energy Usage	40,640	0	0	GJ
Non-renewable Energy Usage	1,515,297	151,958	28,150	GJ
% of Renewable Energy Usage	3%	0%	0%	%
% of Non-renewable Energy Usage	97%	100%	100%	%
Energy Intensity Unit	0.11	0.09	0.09	energy/sq ft
Water and Waste				
Water Withdrawal	1,983,676,706	117,960,337	11,547,809	gallons
Waste Generation**	1,814	N/A	N/A	metric tons
Greenhouse Gas Emissions				
Scope 1 Emissions	47,173	4,397	372	tCO2e
Scope 2 Location-based Emissions	84,211	7,831	2,530	tCO2e
Scope 2 Market-based Emissions	81,871	8,022	2,594	tCO2e
Scope 1 Intensity	0.0032	0.0027	0.0012	tCO2e/sq ft
Scope 2 Intensity***	0.0057	0.0048	0.0081	tCO2e/sq ft

<sup>\*</sup>In 2023, GEO began reporting the total renewable energy consumption.

<sup>\*\*</sup>Waste data reported for the first time in 2023 and currently covers nine Secure Services facilities.

<sup>\*\*\*</sup>Scope 2 location-based emissions.

GEO SECURE SERVICES ANNUAL MEDICAL STATISTICS						
2023 2022 2021						
Intake Health Screenings	98,047	96,807	144,584			
Physical Exams	77,782	66,426	93,890			
Chronic Care Visits	53,712	54,670	70,020			
Off-Site Consultations	17,198	13,538	14,138			
Sick Calls	214,823	197,299	275,798			
Dental Visits	44,704	40,704	40,796			
Mental Health Visits	213,041	105,327	176,014			

DIVERSE SUPPLIER BREAKOUT					
	2023	2022	2021		
Total Procurement Spending on Women- owned Businesses	\$50,909,625	\$51,499,628	\$46,293,914		
Total Procurement Spending on Small- disadvantaged Businesses	\$37,509,671	\$24,224,441	\$23,060,689		
Total Procurement Spending on Veteran- owned Businesses	\$10,891,373	\$11,116,748	\$9,552,000		
Total Procurement Spending on Businesses Owned by Disabled Veterans	\$4,300,818	\$6,269,642	\$4,512,097		
Total Procurement Spending on Hub-zone Businesses	\$3,276,664	\$3,155,852	\$3,395,964		
Total	\$106,888,151	\$96,266,311	\$86,814,664		

UNIONIZED EMPLOYEES (U.S. BASED EMPLOYEES)				
	2023	2022	2021	
Unionized Employees	47%	41%	39%	
PERCENTAGE OF UNIONIZED GEO SECURE SERVICES EM	PLOYEES – U.S.			
Secure Services Employees	60%	54%	49%	
Secure Services Security Staff	73%	43%	41%	
TRAINING & EDUCATION BY DIVISION				
	2023	2022	2021	
SECURE SERVICES TRAINING AND EDUCATION				
Total Staff Training Hours	1,066,218*	1,501,431	1,722,844	
Total Annual Trainings	9,889	9,196	11,414	
COC TRAINING AND EDUCATION				
Total Staff Training Hours	270,459	223,475	217,346	
CoC Total Annual Trainings	12,879	12,104	8,987	

<sup>\*</sup> Total staff training hours for 2023 reflect fewer staff onboarded in 2023 vs. 2022, as a result of lower staff turnover primarily at GEO's state correctional and rehabilitation facilities.

EMPLOYEE DIVERSITY (U.S. BASED EMPLOYEES)			
	2023	2022	2021
# of U.S. Employees	14,331	13,951	13,913
% of Female Corporate Employees	54.2%	56.0%	51.4%
% of Female Security Staff	41.5%	42.0%	40.8%
# of Employees by Gender (Female)	7,367	7,264	7,145
# of Employees by Gender (Male)	6,964	6,687	6,768
% of Employees by Gender (Female)	51.4%	52.1%	51.4%
% of Employees by Gender (Male)	48.6%	47.9%	48.6%
# of Management Employees by Gender (Female)	766	750	707
# of Management Employees by Gender (Male)	875	857	860
% of Management Employees by Gender (Female)	46.7%	46.6%	45.1%
% of Management Employees by Gender (Male)	53.3%	53.4%	54.9%
# of New Hires by Gender (Female)	2,636	3,228	3,356
# of New hires by Gender (Male)	2,417	2,587	2,653
# of Promotions by Gender (Female)	460	614	702
# of Promotions by Gender (Male)	398	481	576
% of Minority Corporate Employees	45.0%	43.0%	41.6%
% of Minority Security Staff	73.2%	73.0%	71.3%
# of Employees by Race (Asian)	296	288	273
# of Employees by Race (Black/African American)	3,795	3,659	3,629
# of Employees by Race (Hispanic/Latino)	5,211	5,038	4,773
# of Employees by Race (White)	4,510	4,257	4,441
# of Employees by Race (American Indian or Alaska Native)	98	93	86
# of Employees by Race (Native Hawaiian or Other Pacific Islander)	112	112	109

f of Employees by Race (two or more races)	309	288	280
of Employees by Race (Other/Not Specified)	0	216	322
% of Employees by Race (Asian)	2.1%	2.1%	2.0%
% of Employees by Race (Black/African American)	26.5%	26.1%	26.7%
% of Employees by Race (Hispanic/Latino)	36.4%	36.0%	35.1%
% of Employees by Race (White)	31.4%	30.4%	32.7%
% of Employees by Race (American Indian or Alaska Native)	0.7%	0.7%	0.6%
% of Employees by Race (Native Hawaiian or Other Pacific slander)	0.8%	0.8%	0.8%
% of Employees by Race (Two or More Races)	2.1%	2.1%	2.1%
% of Employees by Race (Other/Not Specified)	0%	1.8%	0%
of Management Employees by Race (Asian)	21	21	21
of Management Employees by Race (Black/African American)	335	317	321
of Management Employees by Race (Hispanic/Latino)	464	437	415
of Management Employees by Race (White)	772	761	771
of Management Employees by Race (American Indian or Alaska Native)	7	6	5
of Management Employees by Race (Native Hawaiian or Other Pacific Islander)	8	6	7
of Management Employees by Race (two or more races)	34	30	26
of Management Employees by Race (Other/Not Specified)	0	28	0
% of Management Employees by Race (Asian)	1.3%	1.3%	1.4%
% of Management Employees by Race (Black/African American)	20.4%	19.7%	20.2%
% of Management Employees by Race (Hispanic/Latino)	28.3%	27.2%	26.4%
% of Management Employees by Race (White)	47.0%	47.4%	49.5%
% of Management Employees by Race (American Indian or Alaska Native)	0.4%	0.4%	0.3%
% of Management Employees by Race (Native Hawaiian or Other Pacific Islander)	0.5%	0.4%	0.5%
% of Management Employees by Race (two or more races)	2.1%	1.9%	1.7%

% of Management Employees by Race (Other/Not Specified)	0%	1.7%	0%
# of New Hires by Race (Asian)	78	94	94
# of New Hires by Race (Black/African American)	1,596	1,871	1,671
# of New Hires by Race (Hispanic/Latino)	1,492	1,854	1,728
# of New Hires by Race (White)	1,620	1,706	2,094
# of New Hires by Race (American Indian or Alaska Native)	65	56	67
# of New Hires by Race (Native Hawaiian or Other Pacific Islander)	30	44	45
# of New Hires by Race (Two or More Races)	172	168	163
# of New Hires by Race (Other/Not Specified)	0	0	0
% of New Hires by Race (Asian)	1.5%	1.6%	1.6%
% of New Hires by Race (Black/African American)	31.6%	28.5%	32.3%
% of New Hires by Race (Hispanic/Latino)	29.5%	29.5%	32.0%
% of New Hires by Race (White)	32.1%	35.7%	29.4%
% of New Hires by Race (American Indian or Alaska Native)	1.3%	1.1%	1.0%
% of New Hires by Race (Native Hawaiian or Other Pacific Islander)	0.6%	0.8%	0.8%
% of New Hires by Race (Two or More Races)	3.4%	2.8%	2.9%
% of New Hires by Race (Other/Not Specified)	0%	0%	0%
# of Promotions by Race (Asian)	21	34	24
# of Promotions by Race (Black/African American)	226	268	269
# of Promotions by Race (Hispanic/Latino)	299	329	375
# of Promotions by Race (White)	263	412	533
# of Promotions by Race (American Indian or Alaska Native)	8	12	11
# of Promotions by Race (Native Hawaiian or Other Pacific Islander)	18	15	11
# of Promotions by Race (Two or More Races)	20	22	38
# of Promotions by Race (Other/Not Specified)	0	0	0

% of Promotions by Race (Asian)	2.5%	3.1%	1.9%
% of Promotions by Race (Black/African American)	26.4%	24.5%	21.3%
% of Promotions by Race (Hispanic/Latino)	35.0%	30.1%	29.7%
% of Promotions by Race (White)	30.8%	37.7%	42.3%
% of Promotions by Race (American Indian or Alaska Native)	0.9%	1.1%	0.9%
% of Promotions by Race (Native Hawaiian or Other Pacific Islander)	2.1%	1.4%	0.9%
% of Promotions by Race (Two or More Races)	2.3%	2.0%	3.0%
% of Promotions by Race (Other/Not Specified)	0%	0%	0%
% of Employees by Veteran Status	11.3%	11.5%	10.0%
# of Employees by Veteran Status	1,625	1,605	1,389
# of Management Employees by Veteran Status	226	213	195
% of Management Employees by Veteran Status	13.7%	13.3%	12.4%
% of New Hires by Veteran Status	16.3%	17.0%	14.0%
Rate of Promotions by Veteran Status	11.8%	10.2%	10.8%

EMPLOYEE DIVERSITY BY AGE (U.S. BASED EMPLOYEES)			
New Hires	2023	2022	2021
% Under Age of 30	40.0%	41.0%	43.0%
% Between Ages 30 - 50	41.0%	42.0%	41.4%
% Over Age 50	19.0%	17.0%	15.6%
Promotions			
% Under Age of 30	21.0%	23.5%	25.6%
% Between Ages 30 - 50	55.8%	55.2%	55.0%
% Over Age 50	23.2%	21.3%	19.4%
U.S. Based Employees			
% Under Age of 30	22.8%	24.0%	24.0%
% Between Ages 30 - 50	48.3%	48.0%	47.8%
% Over Age 50	28.9%	28.0%	28.2%
Female Employees			
% Under Age of 30	21.6%	23.5%	23.5%
% Between Ages 30 - 50	50.0%	49.0%	49.4%
% Over Age 50	28.4%	27.5%	27.1%
Minorities			
% Under Age of 30 by Race (Asian)	1.1%	1.1%	1.1%
% Under Age of 30 by Race (Black/African American)	23.6%	24.3%	22.2%
% Under Age of 30 by Race (Hispanic/Latino)	47.7%	47.8%	47.7%
% Under Age of 30 by Race (White)	22.3%	20.7%	22.2%
% Under Age of 30 by Race (American Indian or Alaska Native)	0.8%	0.6%	0.7%
% Under Age of 30 by Race (Native Hawaiian or Other Pacific Islander)	1.0%	0.9%	0.7%
% Under Age of 30 by Race (Two or More Races)	2.8%	2.6%	2.6%
% Under Age of 30 by Race (Other/Not Specified)	0.7%	2.0%	2.8%
% Between Ages 30 - 50 by Race (Asian)	2.2%	2.1%	2.0%
% Between Ages 30 - 50 by Race (Black/African American)	26.9%	26.4%	27.0%
% Between Ages 30 - 50 by Race (Hispanic/Latino)	38.7%	37.8%	35.6%

Minorities	2023	2022	2021	
% Between Ages 30 - 50 by Race (White)	27.8%	28.2%	29.7%	
% Between Ages 30 - 50 by Race (American Indian or Alaska Native)	0.5%	0.6%	0.5%	
% Between Ages 30 - 50 by Race (Native Hawaiian or Other Pacific Islander)	0.8%	0.9%	1.0%	
% Between Ages 30 - 50 by Race (Two or More Races)	2.3%	2.1%	2.2%	
% Between Ages 30 - 50 by Race (Other/Not Specified)	0.8%	1.9%	2.0%	
% Over Age 50 by Race (Asian)	2.7%	2.8%	2.6%	
% Over Age 50 by Race (Black/African American)	28.1%	27.3%	27.9%	
% Over Age 50 by Race (Hispanic/Latino)	23.6%	22.5%	20.6%	
% Over Age 50 by Race (White)	42.5%	42.6%	43.9%	
% Over Age 50 by Race (American Indian or Alaska Native)	0.8%	0.7%	0.8%	
% Over Age 50 by Race (Native Hawaiian or Other Pacific Islander)	0.6%	0.5%	0.6%	
% Over Age 50 by Race (Two or More Races)	1.5%	1.5%	1.2%	
% Over Age 50 by Race (Other/Not Specified)	0.2%	2.1%	2.4%	
Management				
% Under Age of 30	1.8%	0.4%	0.5%	
% Between Ages 30 - 50	49.3%	37.4%	36.0%	
% Over Age 50	48.9%	62.2%	63.5%	
Corporate Employees				
% Under Age of 30	7.8%	8.0%	7.6%	
% Between Ages 30 - 50	44.7%	47.0%	46.9%	
% Over Age 50	47.5%	45.0%	45.5%	
Security Staff (Includes Transportation)				
% Under Age of 30	31.1%	33.0%	32.5%	
% Between Ages 30 - 50	49.8%	48.5%	48.1%	
% Over Age 50	19.1%	18.5%	19.4%	
Veteran Employees	Veteran Employees			
% Under Age of 30	16.5%	20.0%	17.8%	
% Between Ages 30 - 50	43.6%	44.0%	43.9%	
% Over Age 50	39.9%	36.0%	38.3%	

## **APPENDIX - GRI CONTENT INDEX**

STATEMENT OF USE	The GEO Group Inc. has reported the information cited in this GRI content index for the period January 1, 2023 to December 31, 2023 with reference to the GRI Standards.		
GRI Standard	Disclosure	Report Location or External GEO Reference	
General Disclosures			
	Organizational profile		
	2-1 Organizational details	About the GEO Group, Page 4 GEO's Commitment to Corporate Social Responsibility, Page 5 2023 10-K; Pages 3-22 Boca Raton, FL GEO HQ Facility Details Publicly-Traded C-Corporation	
	2-2 Entities included in the organization's sustainability reporting	<u>2023 10-K;</u> Pages 83-87	
	2-3 Reporting period, frequency and contact point	January 1, 2023 - December 31, 2023 GEO reports on an annual basis IR@geogroup.com	
	2-4 Restatements of information	The 2022 electricity consumption, water usage, scope 2 location-based emissions, and scope 2 market-based emissions were updated based on refined information provided by the sites.	
	2-5 External assurance	No external assurance is provided at this time	
	2-6 Activities, value chain and other business relationships	About the GEO Group, Page 4 GEO's Commitment to Corporate Social Responsibility, Page 5 2023 10-K; Pages 3-52 Engaging with Our Stakeholders, Pages 32-35 There have been no significant changes to the organization or its supply chain.	
GRI 2: General Disclosures 2021	2-7 Employees	2023 10-K; Pages 3-52 Diversified Employer, Pages 42-45	
	2-8 Workers who are not employees	Diversified Employer, Pages 42-45  Diversified Employer, Pages 42-45  2023 10-K; Pages 19-20	
	2-9 Governance structure and composition	Delivering on Our Promise: Ethics and Governance, Pages 16-17 2024 Proxy Statement; Pages 11-21	
	2-10 Nomination and selection of the highest governance body	<u>2024 Proxy Statement;</u> Pages 3-9; 12-20	
	2-11 Chair of the highest governance body	Delivering on Our Promise: Ethics and Governance, Pages 16-17  2024 Proxy Statement; Page 17	
	2-12 Role of the highest governance body in overseeing the management of impacts	Engaging with Our Stakeholders, Pages 32-35 Primary Board Committees Overseeing Company Services/Policies, Page 14 Delivering on Our Promise: Ethics and Governance, Pages 16-17	
	2-13 Delegation of responsibility for managing impacts	Letter from our Senior Management Leadership, Page 1 Delivering on Our Promise: Ethics and Governance, Pages 16-17 Human Rights Focused, Pages 18-23	
	2-14 Role of the highest governance body in sustainability reporting	Key ESG Board Committees, Page 13	
	2-15 Conflicts of interest	Delivering on Our Promise: Ethics and Governance, Pages 16-17  GEO's Code of Business Conduct and Ethics  2024 Proxy Statement; Pages 15,17,24	

GRI Standard	Disclosure	Report Location or External GEO Reference
	2-16 Communication of critical concerns	Business Code & Ethics: Anti-bribery Corruption Training & Whistleblower Programs  Corporate Policy & Procedure: Chapter 5 - Oversight
	2-17 Collective knowledge of the highest governance body	Delivering on Our Promise: Ethics and Governance, Pages 16-17 2024 Proxy Statement; Pages 3-9
	2-18 Evaluation of the performance of the highest governance body	Delivering on Our Promise: Ethics and Governance, Pages 16-17  2024 Proxy Statement; Pages 3-9
	2-19 Remuneration policies	2024 Proxy Statement; Pages 24-57
	2-20 Process to determine remuneration	2024 Proxy Statement; Pages 55-57
	2-21 Annual total compensation ratio	2023 Proxy Statement; Pages 45-46 2024 Proxy Statement; Pages 48-49
	2-22 Statement on sustainable development strategy	Letter from our Senior Management Leadership, Page 1
		Delivering on Our Promise: Ethics and Governance, Pages 16-17
GRI 2: General Disclosures 2021	2-23 Policy commitments	Human Rights Focused, Pages 18-23 GEO's Code of Business Conduct and Ethics
	2-24 Embedding policy commitments	Human Rights Focused, Pages 18-23
		Delivering on Our Promise: Ethics and Governance, Pages 16-17
	2-25 Processes to remediate negative impacts	Human Rights Focused, Pages 18-23
	2-23 Frocesses to remediate negative impacts	GEO's Code of Business Conduct and Ethics  Business Code & Ethics: Anti-bribery Corruption Training  Whistleblower Programs
	2-26 Mechanisms for seeking advice and raising concerns	Delivering on Our Promise: Ethics and Governance, Pages 16-17  Human Rights Focused, Pages 18-23  GEO's Code of Business Conduct and Ethics  Business Code & Ethics: Anti-bribery Corruption Training  & Whistleblower Programs
	2-27 Compliance with laws and regulations	Human Rights Focused, Pages 18-23
	2-28 Membership associations	Engaging with Our Stakeholders, Pages 32-35 Diversified Employer, Pages 42-45
	2-29 Approach to stakeholder engagement	Engaging with Our Stakeholder, Pages 32-35
	2-30 Collective bargaining agreements	Diversified Employer, Pages 42-45
Material Topics		
	3-1 Process to determine material topics	About the GEO Group, Page 4 GEO's Commitment to Corporate Social Responsibility, Page 5
	3-2 List of material topics	About the GEO Group, Page 4 GEO's Commitment to Corporate Social Responsibility, Page 5
GRI 3: Material Topics 2021	3-3 Management of material topics	Delivering on Our Promise: Ethics and Governance, Pages 16-17  Human Rights Focused, Pages 18-23  Environmentally Responsible, Pages 24-27  Safety, Risk Management and Cyber Security, Pages 28-31  Engaging With Our Stakeholders, Pages 32-35  Geo Continuum of Care: Rehabilitator of Lives, Pages 36-37  World Class Health Care, Pages 38-41  Diversified Employer, Pages 42-45

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200 series (Economic topics)				
Economic Performance				
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	2023 10-K; Pages 82-86		
Procurement Practices				
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	Engaging With Our Stakeholders, Pages 32-35 Appendix, Pages 46-56		
Anti-corruption				
	205-1 Operations assessed for risks related to corruption	Delivering on Our Promise: Ethics and Governance, Pages 16-17		
GRI 205: Anti-corruption 2016	205-2 Communication and training about anti-corruption policies and procedures	Delivering on Our Promise: Ethics and Governance, Pages 16-17		
	205-3 Confirmed incidents of corruption and actions taken	Delivering on Our Promise: Ethics and Governance, Pages 16-17		
300 series (Environmental top	300 series (Environmental topics)			
Energy				
	302-1 Energy consumption within the organization	Environmentally Responsible, Pages 24-27 Appendix, Pages 46-56		
GRI 302: Energy 2016	302-3 Energy intensity	Environmentally Responsible, Pages 24-27 Appendix, Pages 46-56		
	302-4 Reduction of energy consumption	Environmentally Responsible, Pages 24-27		
Water and Effluents				
GRI 303: Water and Effluents 2018	303-3 Water withdrawal	Environmentally Responsible, Pages 24-27 Appendix, Pages 46-56		
Emissions				
	305-1 Direct (Scope 1) GHG emissions	Environmentally Responsible, Pages 24-27 Appendix, Pages 46-56		
GRI 305: Emissions 2016	305-2 Energy indirect (Scope 2) GHG emissions	Environmentally Responsible, Pages 24-27 Appendix, Pages 46-56		
	305-4 GHG emissions intensity	Environmentally Responsible, Pages 24-27 Appendix, Pages 46-56		
	305-5 Reduction of GHG emissions	Environmentally Responsible, Pages 24-27		
Waste				
GRI 306: Waste 2020	306-3 Waste generated	Environmentally Responsible, Pages 24-27 Appendix, Pages 46-56		

GRI Standard	Disclosure	Report Location or External GEO Reference
400 series (Social topics)		
Employment		
	401-1 New employee hires and employee turnover	Diversified Employer, Pages 42-45 Appendix, Pages 46-56
GRI 401: Employment 2016	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	Diversified Employer, Pages 42-45
Occupational Health and Safety		
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	Safety, Risk Management and Cyber Security, Pages 28-31
Training and Education		
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	Diversified Employer, Pages 42-45
	404-2 Programs for upgrading employee skills and transition assistance programs	Diversified Employer, Pages 42-45
Diversity and Equal Opportunity		
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	Diversified Employer, Pages 42-45 Appendix, Pages 46-56
Security Practices		
GRI 410: Security Practices 2016	410-1 Security personnel trained in human rights policies or procedures	Diversified Employer, Pages 42-45
Public Policy		
GRI 415: Public Policy 2016	415-1 Political contributions	Engaging With Our Stakeholders, Pages 32-35
Customer Privacy		
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	Delivering on Our Promise: Ethics and Governance, Pages 16-17



#### **WORLD HEADQUARTERS**

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