UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of The Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): December 3, 2024

THE GEO GROUP, INC.

(Exact Name of Registrant as Specified in its Charter)

Florida (State or Other Jurisdiction of Incorporation)

1-14260 (Commission File Number)

65-0043078 (IRS Employer Identification No.)

33431 (Zip Code)

4955 Technology Way, Boca Raton, Florida (Address of Principal Executive Offices)

Registrant's telephone number, including area code (561) 893-0101

N/A

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

 $Pre-commencement \ communications \ pursuant \ to \ Rule \ 13e-4(c) \ under \ the \ Exchange \ Act \ (17 \ CFR \ 240.13e-4(c))$

Securities registered pursuant to Section 12(b) of the Act:

	Trading	Name of each exchange
Title of each class	Symbol	on which registered
Common Stock, \$0.01 Par Value	GEO	New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Section 7 Regulation FD

Item 7.01 Regulation FD Disclosure.

The slide presentation furnished hereto as Exhibit 99.1, and incorporated herein by reference, will be presented to certain existing investors of The GEO Group, Inc. (the "Company") beginning on December 3, 2024, and may be used by the Company in various other presentations to existing and prospective investors and analysts on or after December 3, 2024.

The information furnished in this Item 7.01, including Exhibit 99.1 hereto, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall such information be deemed incorporated by reference in any filings under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by specific reference in such filing. The filing of this Item 7.01 of this Current Report on Form 8-K shall not be deemed an admission as to the materiality of any information herein that is required to be disclosed solely by reason of Regulation FD.

Section 9 Financial Statements and Exhibits

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

Exhibit No.	Description
99.1	Investor Presentation to be used beginning on December 3, 2024.
104	Cover Page Interactive Data File (embedded within the Inline XBRL document).

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

THE GEO GROUP, INC.

December 3, 2024	
Date	

By: /s/ Mark J. Suchinski Mark J. Suchinski Senior Vice President and Chief Financial Officer (Principal Financial Officer)

Exhibit 99.1



Investor Conference Presentation

December 2024

- Confidential -

Important Notices and Disclaimers

Forward-Looking Statements

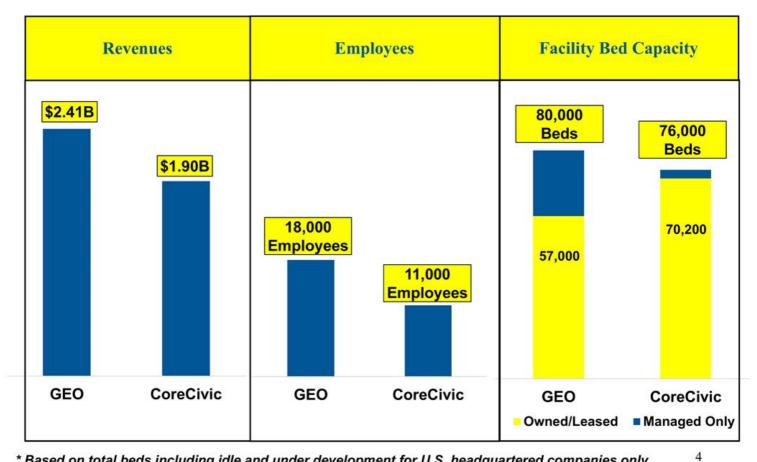
This presentation contains forward-looking statements regarding future events and future performance of GEO that involve risks and uncertainties that could materially and adversely affect actual results, including statements regarding GEO's financial guidance for the full year and fourth quarter of 2024, statements regarding GEO's focus on reducing net debt, deleveraging its balance sheet, positioning itself to explore options to return capital to shareholders in the future, and pursuing a disciplined allocation of capital to enhance long-term value for shareholders, executing on GEO's strategic priorities, pursuing quality growth opportunities, and the upside this could have on GEO's quarterly run-rate, and GEO's ability to scale up the delivery of diversified services to support the future needs of its government agency partners. Forward-looking statements generally can be identified by the use of forward-looking terminology such as "may," "will," "expect," "anticipate," "intend," "plan," "believe," "seek," "estimate," or "continue" or the negative of such words and similar expressions. Risks and uncertainties that could cause actual results to vary from current expectations and forward-looking statements contained in this press release include, but are not limited to: (1) GEO's ability to meet its financial guidance for 2024 given the various risks to which its business is exposed; (2) GEO's ability to deleverage and repay, refinance or otherwise address its debt maturities in an amount and on terms commercially acceptable to GEO. and on the timeline it expects or at all; (3) GEO's ability to identify and successfully complete any potential sales of company-owned assets and businesses or potential acquisitions of assets or businesses on commercially advantageous terms on a timely basis, or at all; (4) changes in federal and state government policy, orders, directives, legislation and regulations that affect public-private partnerships with respect to secure, correctional and detention facilities, processing centers and reentry centers, including the timing and scope of implementation of President Biden's Executive Order directing the U.S. Attorney General not to renew the U.S. Department of Justice contracts with privately operated criminal detention facilities; (5) changes in federal immigration policy; (6) public and political opposition to the use of public-private partnerships with respect to secure correctional and detention facilities, processing centers and reentry centers; (7) any continuing impact of the COVID-19 global pandemic on GEO and GEO's ability to mitigate the risks associated with COVID-19; (8) GEO's ability to sustain or improve company-wide occupancy rates at its facilities; (9) fluctuations in GEO's operating results, including as a result of contract terminations, contract renegotiations, changes in occupancy levels and increases in GEO's operating costs; (10) general economic and market conditions, including changes to governmental budgets and its impact on new contract terms, contract renewals, renegotiations, per diem rates, fixed payment provisions, and occupancy levels; (11) GEO's ability to address inflationary pressures related to labor related expenses and other operating costs; (12) GEO's ability to timely open facilities as planned, profitably manage such facilities and successfully integrate such facilities into GEO's operations without substantial costs; (13) GEO's ability to win management contracts for which it has submitted proposals and to retain existing management contracts; (14) risks associated with GEO's ability to control operating costs associated with contract start-ups; (15) GEO's ability to successfully pursue growth opportunities and continue to create shareholder value; (16) GEO's ability to obtain financing or access the capital markets in the future on acceptable terms or at all; and (17) other factors contained in GEO's Securities and Exchange Commission periodic filings, including its Form 10-K, 10-Q and 8-K reports, many of which are difficult to predict and outside of GEO's control.

Non-GAAP Financial Measures

This presentation includes Adjusted EBITDA and other non-GAAP financial measures such as Net Debt and Net Leverage. The non-GAAP measures provided herein may not be directly comparable to similar measures used by other companies in the Company's industry, as other companies may define such measures differently. The non-GAAP measures presented herein are not measurements of financial performance under GAAP, and should not be considered as alternatives to, and should only be considered together with, the Company's financial results in accordance with GAAP. The Company does not consider these non-GAAP financial measures to be a substitute for, or superior to, the information provided by GAAP financial results. A reconciliation of Non-GAAP measures is included in GEO's 3Q24 Earnings Release and Supplemental.

Company Overview

GEO is the Leading Diversified Secure and Community Reentry Services with a 40% share of the market



* Based on total beds including idle and under development for U.S. headquartered companies only Figures are an approximation based on company disclosures and websites

Company History

- Founded in 1984
- Initial Public Offering (IPO) in 1994
- Listed on NYSE in 1996
- Included in Major Indexes:
 - > S&P 600
 - Russell 2000
- > 18,000+ Employees

GC: Corporate Structure



Diversified U.S. Facility Footprint

300 GEO Facilities and Offices

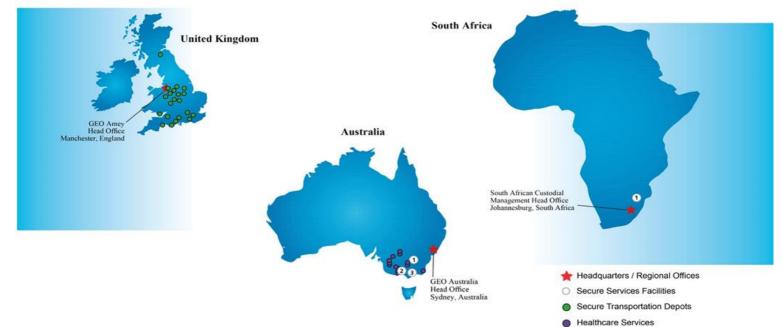


International Services

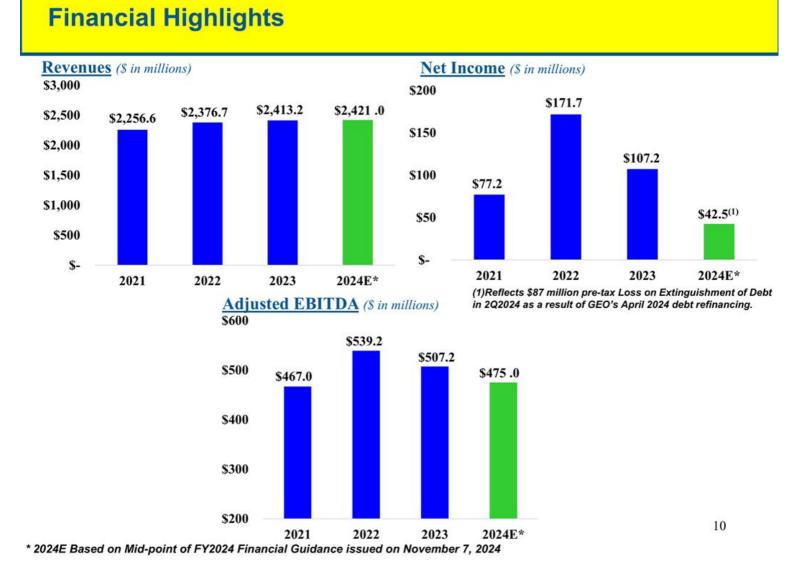
4 International Facilities

21 Secure Transportation Depots (U.K.)

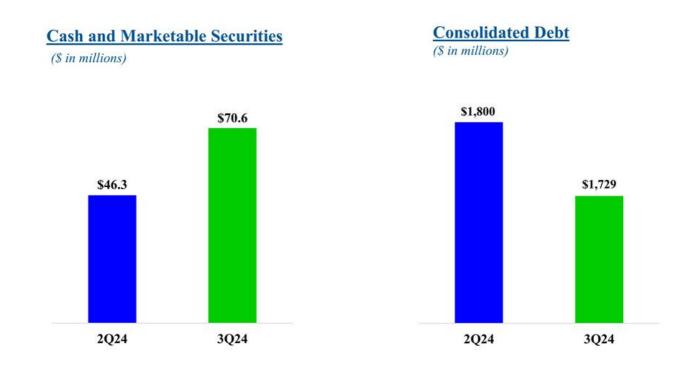
Healthcare Services at 13 Public Prisons (Australia)



Financial Overview



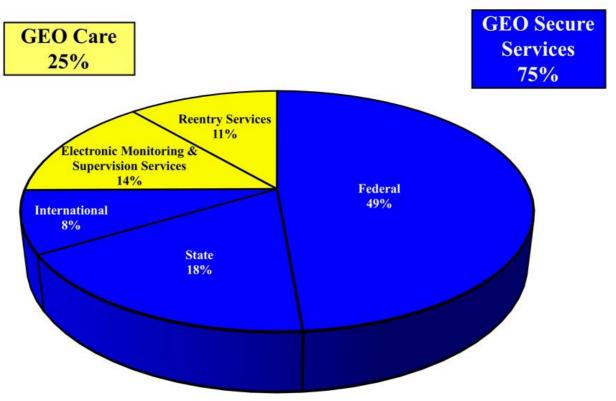
Cash and Debt Balances



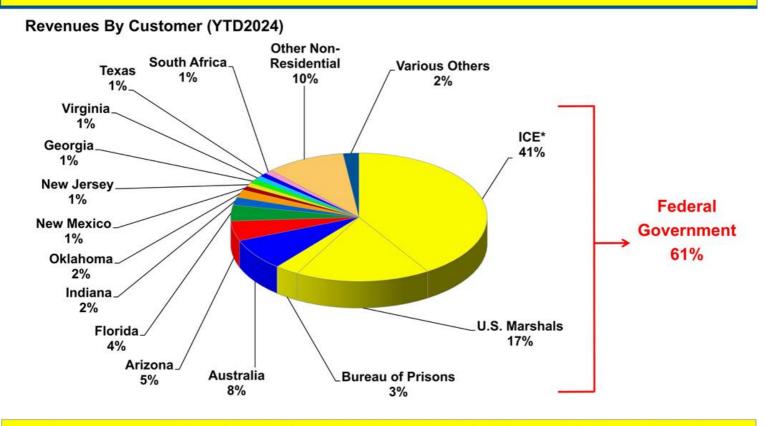
In the third quarter of 2024, we retired approximately \$71 million dollars of our Term Loan

Revenues by Segment

YTD2024 Revenue = \$1.82 Billion



Diversified Long-Term, High-Quality Customer Relationships



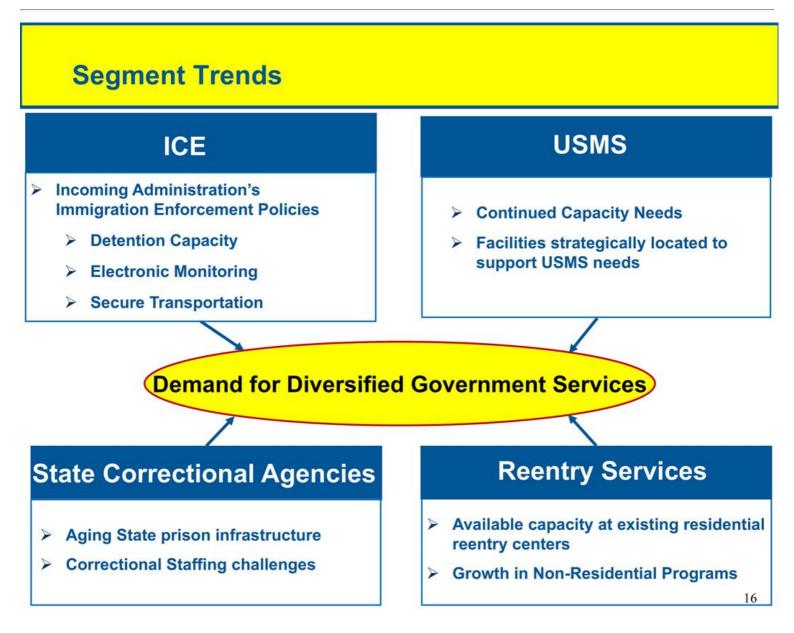
Long-term relationships with top customers – 30+ Years with Federal Gov't

* Includes ICE Alternatives to Detention-ISAP Contract

FY2024 Guidance

Net Income Attributable to GEO (1)	\$40 Million - \$45 Million
+ Net Interest Expense	\$182 Million - \$184 Million
+ Loss on Extinguishment of Debt, pre-tax	\$87 Million
+ Income Taxes (including income tax provision on equity in earnings of affiliates)	\$12.5 Million - \$14.5 Million
+ Depreciation and Amortization	\$126 Million – \$127 Million
+ Non-Cash Stock Based Compensation	\$16 Million
+ Other Non-Cash	\$6.5 Million
Adjusted EBITDA	\$470 Million - \$480 Million
	AA AA AA AA
Net Income Attributable to GEO Per Diluted Share	\$0.30 - \$0.34
Adjust Net Income Per Diluted Share	\$0.80 - \$0.84
Weighted Average Common Shares Outstanding - Diluted	134 Million
CAPEX	
Growth	\$12 Million - \$13 Million
Technology	\$25 Million - \$27 Million
Facility Maintenance	\$43 Million - \$45 Million
Capital Expenditures	\$80 Million - \$85 Million
Total Debt, Net	\$1.675 Billion - \$1.625 Billion
Total Leverage, Net *	3.5x - 3.5x

(1) Net of ~\$26M of tax benefits related to loss on extinguishment of debt and interest deduction for shares of common stock as a result of the convertible note exchange * Total Net Leverage is calculated using the midpoint of Adjusted EBITDA guidance range. Segment Trends



Aging Prison Infrastructure

> The majority of Public Prison Facilities have Significant Deferred Maintenance Needs

- According to a May 2023 DOJ OIG Report, the Federal Bureau of Prisons has approximately 123 facilities requiring an estimated \$2 billion in maintenance costs¹
- In late 2018, it was estimated by CGL, a criminal justice consulting and construction firm, that more than 80% of U.S. state prisons are 20 years old or older, representing approximately \$69 billion in replacement costs.²

> After decades of funding challenges, some states have begun to address their aging infrastructure needs with expensive prison construction projects

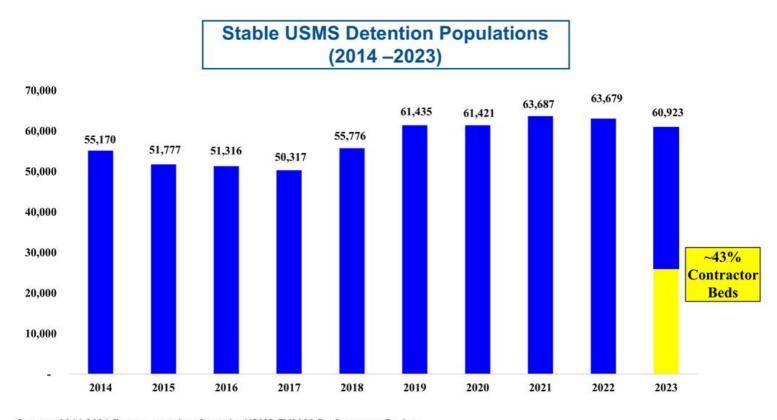
- New York City (\$8 billion 4,200 bed facility)⁴
- Indiana (\$1.2 billion 4,200-bed facility)³
- Alabama (\$1 billion 4,000-bed facility)³
- Fulton County, GA (\$1.7 billion 4,500-bed facility)⁵
- Nebraska (\$350 million 1,500-bed facility)³

*Sources:

- 2) Correctional News (September/October 2018)
- 3) Billion-dollar prisons: why the US is pouring money into new construction
- 4) As Conditions Worsen at Rikers, New Commission Revives Push to Close It 5) Eulton County Reconsiders New \$1.78 Jail
- 5) Fulton County Reconsiders New \$1.7B Jail

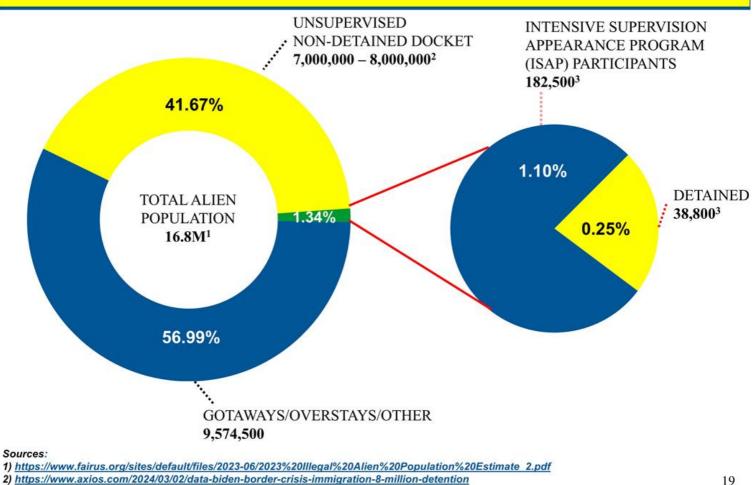
¹⁾ DOJ OIG Report on BOP Efforts to Maintain and Construct Institutions

U.S. Marshals Service (USMS)



Source: 2014-2021 figures are taken from the USMS FY2023 Performance Budget (https://www.justice.gov/file/1493071/download#:~:text=The%20USMS%20requests%20a%20total,for%20FPD%20in%20FY%202023.) Source: 2022 & 2023 Figures are based USMS FY2024 Performance Budget (https://www.justice.gov/d9/2023-03/usms fpd - fy 2024 pb narrative - omb cleared - 3-13-2023.pdf)

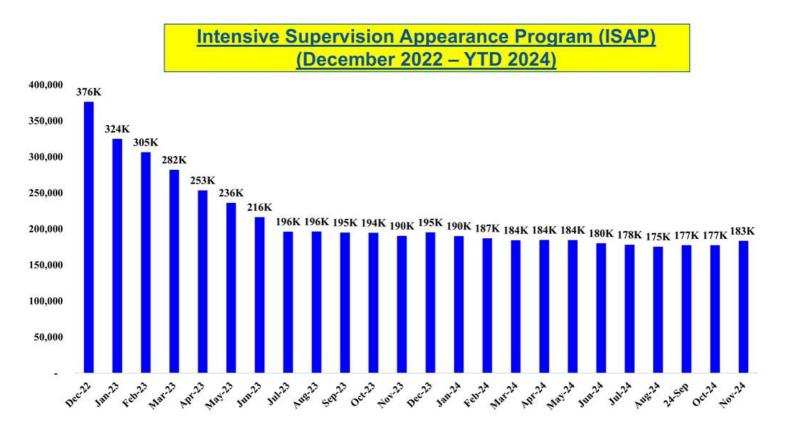
U.S. Immigration and Customs Enforcement



3) ICE Data (ice.gov/detain/detention-management) and GEO 3Q24 Earnings Call

*Chart based on disclosure from the National Immigration Center for Enforcement

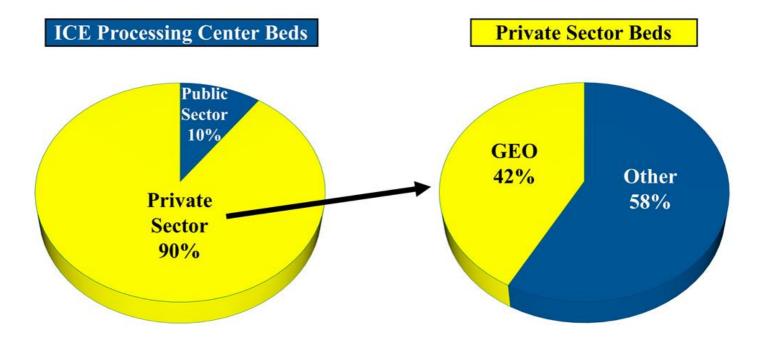
U.S. Immigration and Customs Enforcement



Source: TRAC Alternatives to Detention Data (trac.syr.edu/immigration/detentionstats/atd_pop_table.html) and ICE Data (ice.gov/detain/detention-management)

U.S. Immigration and Customs Enforcement

Current ICE Processing Center Beds Breakdown *



* Approximations based on contract guarantee bed counts Source: ICE Data (ice.gov/detain/detention-management)

Available Beds in Inventory

Idle Facilities *	Location	Ownership	Bed Count
D. Ray James Facility	GA	Owned	1,900
North Lake Facility	MI	Owned	1,800
Flightline Facility	ТХ	Owned	1,800
Big Spring Facility	ТХ	Owned	1,732
Rivers Facility	NC	Owned	1,450
Delaney Hall Facility	NJ	Owned	1,054
			~10,000
Underutilized Beds *	Location	Ownership	Bed Count
ICE/USMS Facilities Currently Under Contract	Multiple States	Owned/Leased	~ 8,000

* Currently Idle Cheyenne Mountain, CO Facility is included in Facilities Under Contract/Underutilized Beds

22

~ 18,000

TOTAL

=

Appendix

Capital Structure (as of 3Q2024)

(\$ in millions)	A	mount	Interest Rate	Final Maturity Date
Cash & Equivalents	\$	71.1		
\$310M Revolving Line of Credit ⁽¹⁾	\$	40.0	SOFR + 3.25%	April 2029
Term Loan ⁽¹⁾	\$	373.8	SOFR + 5.25%	April 2029
8.625% Senior Secured Notes	\$	650.0	8.625%	April 2029
Other Secured Debt ⁽²⁾	\$	39.6	Various	Various
Total Senior Secured Debt, net cash	\$	1,032.2		
10.25% Senior Unsecured Notes	\$	625.0	10.250%	April 2031
Other Unsecured Debt	\$	0.3	6.500%	Feb 2026
Total Senior Unsecured Debt	\$	625.3		
Total Debt, net cash	\$	1,657.5	Issuer l	Ratings
			Issuer Ratings	B+/B2
Letters of Credit	\$	62.9	Secured Ratings	BB / B1
	-		Bond Ratings	B / B3
Liquidity (Unused Revolver + Cash)	\$	278.2	Outlook	Stable / Stable

(1) Subject to 0.75% SOFR Floor

(2) Includes Headquarters Mortgage and Finance Leases

Asset Value (as of 3Q2024)

(\$ in millions)

Share Count

Estimated Asset Val	ue		Debt ⁽⁴⁾	
Cash and Equivalents	\$	70.6	Term Loan due 2029	\$ 373.8
Accounts Receivable		367.5	Senior Secured Notes 2029	650.0
PP&E ⁽¹⁾⁽²⁾		6,406.4	Total Secured Debt	\$ 1,023.8
Other Non-Real Estate Assets ⁽³⁾		1,200.0		
Total Asset Value	\$	8,044.5	Senior Unsecured Notes 2031	625.0
			Senior Unsecured Exch. Notes	0.3
Net Asset Value			Total Debt	\$ 1,649.1
Total Assets	\$	8,044.5	Recovery Ratio	
Total Debt	0	1,649.1	Secured Debt	7.9 x
Net Asset Value	\$	6,395.5	Total Debt	4.9 x

(1) Based on internal valuation of replacement cost for facilities. Secure services and youth facilities valued at \$125,000 per bed; Re-entry facilities valued at \$75,000 per bed

\$

139.8

45.74

(2) Cost basis for real property is \$2,693 million and NBV of real property \$1,792 million

(3) Estimated based upon historical asset sales

Net Asset Value Per Share

(4) Excludes Headquarters' Mortgage and Finance leases

Income Statement

		Q3 2024		Q3 2023		YTD 2024		YTD 2023
		(unaudited)		(unaudited)		(unaudited)		(unaudited)
Revenues	\$	603,125	\$	602,785	\$	1,815,982	\$	1,804,885
Operating expenses		441,917		440,667		1,327,121		1,302,287
Depreciation and amortization		31,756		31,173		94,434		94,787
General and administrative expenses		47,081		47,356		152,349		139,182
Operating income	_	82,371	_	83,589	6	242,078	_	268,629
Interest income		3,168		1,320		7,634		3,785
Interest expense		(45,498)		(55,777)		(147,437)		(165,081)
Loss on extinguishment of debt		(2,920)		(91)		(85,298)		(1,845)
Gain/(loss) on asset divestitures/impairment	<u> </u>	-	2	1,274	0	(2,907)		3,449
Income before income taxes and equity in earnings of affiliates		37,121		30,315		14,070		108,937
Provision for/(benefit from) income taxes		11,664		6,521		(644)		30,036
Equity in earnings of affiliates, net of income tax provision		832	2	709	~	1,671		3,121
Net income		26,289		24,503		16,385		82,022
Less: Net loss attributable to noncontrolling interests		31		16		90		71
Net income attributable to The GEO Group, Inc.	\$	26,320	\$	24,519	\$	16,475	S	82,093
Weighted Average Common Shares Outstanding:								
Basic		135,961		122,066		129,682		121,850
Diluted		138,130		123,433		132,022		123,479
Net income per Common Share Attributable to The GEO Group, Inc.	#2							
Basic: Net income per share — basic	\$	0.19	\$	0.17	\$	0.12	\$	0.56
Diluted:	-	0.40			_		_	0.55
Net income per share — diluted	\$	0.19	\$	0.16	*_	0.11	\$	0.55

 All figures in '000s, except per share data
 ^{**} In accordance with U.S. GAAP, diluted earnings per share attributable to GEO available to common stockholders is calculated under the if-converted method or the two-class method, whichever calculation results in the lowest diluted earnings per share amount. 26

Balance Sheet

	Sept	As of tember 30, 2024 (unaudited)	Dec	As of ember 31, 2023 (unaudited)
ASSETS				
Cash and cash equivalents	\$	70,635	\$	93,971
Accounts receivable, less allowance for doubtful accounts		367,504		390,023
Prepaid expenses and other current assets		46,359		44,511
Total current assets	\$	484,498	\$	528,505
Restricted Cash and Investments		147,774		135,968
Property and Equipment, Net		1,910,554		1,944,278
Operating Lease Right-of-Use Assets, Net		96,718		102,204
Deferred Income Tax Assets		8,551		8,551
Intangible Assets, Net (including goodwill)		884,944		891,085
Other Non-Current Assets		100,253		85,815
Total Assets	\$	3,633,292	\$	3,696,406
LIABILITIES AND SHAREHOLDERS' EQUITY				
	\$	64,532	\$	64,447
LIABILITIES AND SHAREHOLDERS' EQUITY Accounts payable Accrued payroll and related taxes	\$	64,532 86,280	\$	
Accounts payable Accrued payroll and related taxes	\$		\$	64,436
Accounts payable	\$	86,280	\$	64,447 64,436 228,059 24,640
Accounts payable Accrued payroll and related taxes Accrued expenses and other current liabilities Operating lease liabilities, current portion	\$	86,280 210,309	\$	64,436 228,059 24,640
Accounts payable Accrued payroll and related taxes Accrued expenses and other current liabilities Operating lease liabilities, current portion Current portion of finance lease obligations, and long-term debt	\$ \$	86,280 210,309 25,408	\$ \$	64,436 228,059 24,640 55,882
Accounts payable Accrued payroll and related taxes Accrued expenses and other current liabilities Operating lease liabilities, current portion Current portion of finance lease obligations, and long-term debt Total current liabilities	03 5 <u></u>	86,280 210,309 25,408 55,109	\$ \$	64,436 228,055 24,640 55,882 437,46 4
Accounts payable Accrued payroll and related taxes Accrued expenses and other current liabilities Operating lease liabilities, current portion Current portion of finance lease obligations, and long-term debt Total current liabilities Deferred Income Tax Liabilities	03 5 <u></u>	86,280 210,309 25,408 55,109 441,638	\$ \$	64,436 228,055 24,640 55,882 437,46 4 77,365
Accounts payable Accrued payroll and related taxes Accrued expenses and other current liabilities Operating lease liabilities, current portion Current portion of finance lease obligations, and long-term debt Total current liabilities Deferred Income Tax Liabilities Other Non-Current Liabilities	03 5 <u></u>	86,280 210,309 25,408 55,109 441,638 72,604	\$\$	64,436 228,059
Accounts payable Accrued payroll and related taxes Accrued expenses and other current liabilities Operating lease liabilities, current portion Current portion of finance lease obligations, and long-term debt Total current liabilities Deferred Income Tax Liabilities Other Non-Current Liabilities Operating Lease Liabilities	03 5 <u></u>	86,280 210,309 25,408 55,109 441,638 72,604 90,594	\$\$	64,43 228,05 24,64 55,88 437,46 77,36 83,64 82,11
Accounts payable Accrued payroll and related taxes Accrued expenses and other current liabilities	03 5 <u></u>	86,280 210,309 25,408 55,109 441,638 72,604 90,594 75,232	\$\$	64,436 228,059 24,640 55,882 437,464 77,369 83,643

* all figures in '000s

Environmental, Social & Governance (ESG) Overview

Board Oversight

Human Right	ts Committee	Criminal Ju Rehabilitation		Nominating & Corporate Governance Committee			
& ESG Report Ongoing review Ongoing review metrics Periodic review	of GEO's th investors and	 Ongoing review Continuum of C Ongoing review rehabilitation pr Ongoing review programs Ongoing review support service 	are of in-custody ograms of reentry of post-release	 Ongoing review of GEO's bylaws Code of Business Conduct and Ethics, and corporate governance guidelines Annual review of GEO's Political Activities and Contributions Policy and Report Annual review of GEO's political contributions and lobbying expenditures 			
	 Ongoing review security capab practices, peri- potential cyber remediation m Risk manager cybersecurity 	r vulnerabilities and easures nent of threats w and evaluation of	 Ongoing r health ser in the U.S internatio Ongoing r services k indicators 	nally review of health review performance review of patient			
	sustainability i				29		

GEO's ESG Objectives

- To implement best practices that follow recognized global Human Rights standards and respect the dignity and basic human rights of all individuals in our care.
- To be the leading provider of enhanced in-custody rehabilitation programs and post-release support services through our award-winning GEO Continuum of Care ®.
- To provide quality support services that foster a safe and humane environment, deliver high-quality medical care, and adhere to independent accreditation standards.
- To provide development opportunities to our workforce and to instill an organizational culture rooted in diversity, inclusion, and respect.
- To advance environmental sustainability in our facilities by investing in energy conservation measures and following independent Green Building certification standards.

Diversified Employer

Diversity

- We are proud to be a diversified employer.
- Women comprise 51% of our domestic workforce and play a significant role in our leadership and management.
- Across GEO, <u>under-represented</u> <u>minorities account for 69%</u> of our U.S. workforce.

Employee Training

- We have a robust training program for staff at all levels of the organization.
- In 2023, our U.S. Secure Services division completed approximately 1.3 million staff training hours



Environmentally Responsible

- GEO's Environmental Sustainability Policy Statement is disclosed in Annual ESG Report.
- GEO also provides disclosures on energy consumption statistics, water usage metrics, and Greenhouse Gas (GHG) Scope 1 and Scope 2 Emissions and Intensity Ratios.
- GEO has conducted Sustainability and Energy Improvement Audits at select GEO facilities.
- As a result of these audits, <u>GEO will invest approximately \$25</u> million to retrofit, modify, and upgrade lighting, water, laundry, and HVAC systems at select Secure Services facilities.



World Class Health Care

- Disclosures in our Human Rights and ESG Report demonstrate the high quality of medical services provided across GEO's Secure Services facilities in the U.S.
- In 2023, GEO Health Services oversaw approximately 719,000 medical encounters, including intake health screenings, physical exams, chronic care visits, off-site consultations, sick calls, dental visits, and mental health visits.
- Our facilities are highly rated by leading accreditation entities:
 - The American Correctional Association
 - The Nation Commission of Correctional Health Care

2023 GEO SECURE SERVICES ANNUAL MEDICAL STATISTICS



GEO Continuum of Care®: Rehabilitator of Lives

- GEO Continuum of Care® focuses on integrating in-custody evidence-based rehabilitation with post-release services aimed at reducing recidivism.
- GEO Continuum of Care 2023 Milestones:
 - Completed approximately 4.6 million hours of rehabilitation programming
 - Awarded approximately 3,100 GEDs and high school equivalency degrees
 - Awarded over 9,200 vocational training certifications
 - Awarded approximately 8,100 substance
 abuse treatment completions
 - Achieved over 46,000 behavioral program completions and more than 36,000 individual cognitive behavioral sessions
 - Provided Post-Release support services to more than 3,100 individuals with over 700 attaining employment.



Since 2016, GEO has allocated approximately \$9.6 million in grants to returning citizens to assist them with community needs.